

Our ref: STRAT/SGT/PAD-2026-00196
Please quote when replying.

Mr/Ms Frey Lindsay
Email: frey@statewatch.org

Warsaw, 3 July 2026

Your application for access to European Border and Coast Guard Agency (Frontex) documents

Dear Mr/Ms Lindsay,

In reference to your application registered on 21 May 2026 for which the time limit has been extended by 15 working days on 15 June 2026¹, asking for access to

In accordance with Regulation (EU) 1049/2001, I am requesting access to documents related to the development (all phases) of the RRApp digital tool, held by Frontex between 26 April 2025 and 26 April 2026.

Specifically I am requesting:

*Internal or external presentations on the development and intended functions of the tool;
Impact assessments;
Cost estimates or procurement contracts related to the development of the tool;
Any feasibility studies.*

Please be informed that Frontex can grant you access to the 18 documents, which are herewith attached. Parts of these documents fall under exceptions under Article 4 of Regulation (EC) No 1049/2001^[1] and therefore had to be expunged as they contain:

- personal data, such as names of individuals and/or characteristic features which could lead to the identification of individuals. Their disclosure would undermine the protection of privacy and the integrity of the individual, in particular in accordance with European Union legislation regarding the protection of personal data and therefore have to be precluded pursuant to Article 4(1)(b) of Regulation (EC) No 1049/2001.
- information, access to which must be refused pursuant to Article 4(3) of Regulation (EC) No 1049/2001 as its disclosure would seriously undermine internal decision-making processes regarding current and future

¹ In accordance with Article 7(3) of Regulation (EC) No 1049/2001 of 30 May 2001 regarding public access to European Parliament, Council and Commission documents (OJ L 145, 31.5.2001, p. 43).

activities of Frontex. The ongoing discussions taking place within Frontex and under its auspices and involving numerous stakeholders rely upon a protected space for internal consultation and deliberation. Namely, disclosing this/these elements/s would enable third parties to draw preliminary conclusions and to exert undue influence upon the participants, thereby hampering the candour and integrity of the decision-making process. No overriding public interest that is objective and general in nature and not indistinguishable from individual or private interests for the release of these documents is ascertainable in the present case.

- information, disclosure of which would undermine the protection of the commercial interests of legal persons - Frontex and other market actors - including intellectual property. The documents contain detailed technical and economic information of legal persons, more precisely information on their competences and working methods, their know-how, internal organisation, costs as well as price structures. If released, these pieces of information would impede especially Frontex's future ability to participate in the market. As no overriding public interest that is objective and general in nature and not indistinguishable from individual or private interests for the release of these documents is ascertainable in the present case, these parts cannot be released based on Article 4(2) first indent of Regulation (EC) No 1049/2001.
- detailed information regarding the *modus operandi* of European Border Guards and competent national law enforcement authorities performing border control and/or coast guard duties. Disclosing such information by itself but especially in combination with other sources would expose the working methods applied in ongoing and future operations, thus obstructing their effectiveness in prevention of cross-border crime and unauthorized border crossings. In consequence, disclosure would undermine the protection of the public interest as regards public security and thus must be refused pursuant to Article 4(1)(a) first indent of Regulation (EC) No 1049/2001.

Frontex identified three attachments to *Order Form No 2*, access to which must be refused as they contain information, which would undermine the protection of commercial interests of legal persons, as explained above. Furthermore, Frontex identified one *draft Data Protection Impact Assessment (DPIA)*, which must be refused as it in addition to commercial interest of legal persons, as explained above, contains:

- sensitive information on the cooperation or engagement with third countries. In addition, this/these document/s partly include/s references to the *modus operandi*, analyses and assessments of this cooperation or engagement as well as on the current situation regarding border security measures applied. The unilateral release of this information would undermine the mutual trust between Frontex, Member States and third countries in the context of international relations. The release of such information would ultimately impede the collaboration, respectively engagement, between Member States and third countries in return and readmission processes. As a consequence, the disclosure of this information would undermine the protection of the public interest with regard to public security and international relations pursuant to Article 4(1)(a) first and third indent of Regulation (EC) No 1049/2001. Furthermore, the release of the information contained in the document/s would also jeopardize the ongoing and future development and discussions taking place on the tools and mechanisms at European and national levels to conduct efficient border control and to prevent cross-border crime, such as the facilitation of irregular migration, human smuggling and trafficking in human beings. The disclosure of this information would thus in addition seriously undermine the decision-making processes regarding current and future return and readmission activities of Frontex and Member States. As no overriding public interest that is objective and general in nature and not

indistinguishable from individual or private interests for the release of this/these document/s is ascertainable in the present case, the document/s cannot be released based on Article 4(3) of Regulation (EC) No 1049/2001.

After individual examination of the documents concerned it has been determined that partial release cannot be undertaken. The documents would, after redactions, only contain marginal releasable information and would hence be stripped of virtually all of their content. As the remaining parts of the documents would be largely unintelligible, the administrative process required to redact the material would be disproportionate to the public interest in the disclosure of the documents in such a significantly reduced form. Consequently, the partial disclosure of the documents at issue must be refused owing to the particular circumstances of the present case.

Additionally, the following documents held:

- PRAPP- weekly slides 25.08_red_redacted.pdf
- PRAPP- weekly slides 27.10_red_redacted.pdf
- PRAPP- weekly slides 06.10.2025_red_redacted.pdf
- PRAPP- weekly slides 11.08_red_redacted.pdf
- PRAPP- weekly slides 13.10_red_redacted.pdf
- PRAPP- weekly slides 16.06_red_redacted.pdf
- PRAPP- weekly slides 18.08_red_redacted.pdf
- PRAPP- weekly slides 04.08_red_redacted.pdf
- PRAPP- weekly slides 07.07_red_redacted.pdf
- PRAPP- weekly slides 08.09_red_redacted.pdf
- PRAPP- weekly slides 11.06_red_redacted.pdf
- PRAPP- weekly slides 01.09_red_redacted.pdf
- PRAPP- weekly slides 28.07_red_redacted.pdf
- PRAPP- weekly slides 29.09_red_redacted.pdf
- PRAPP- weekly slides 30.06_red_redacted.pdf
- PRAPP schedule no macros_2025.07.28.pdf
- PRAPP- weekly slides 14.07_red_redacted.pdf
- PRAPP- weekly slides 15.09_red_redacted.pdf
- PRAPP- weekly slides 20.10_red_redacted.pdf
- PRAPP- weekly slides 21.07_red_redacted.pdf
- PRAPP- weekly slides 22.09_red_redacted.pdf
- PRAPP- weekly slides 23.06_red_redacted.pdf
- PRAPP- weekly slides 03.11_red_redacted.pdf
- PRAPP- weekly slides 02.06_red_redacted.pdf
- 2025-06-02_EXTERNAL_RE_PRapp status meeting_attachment_red_redacted.odf

are publicly available at: <https://prd.frontex.europa.eu/document/documents-regarding-prapp/>

The following documents:

- 1.1 PRAPP- weekly slides 17.11.pdf

- 2.1 PRAPP- weekly slides 16.02 done.pdf
- 5.1 PRAPP- weekly slides 08.12.pdf
- 6.1 PRAPP- weekly slides 12.01. pdf
- 7.1 PRAPP- weekly slides 15.12.pdf
- 8.1 PRAPP- weekly slides 01.12.pdf
- 9.1 PRAPP- weekly slides 22.12.pdf
- 10.1 PRAPP- weekly slides 19.01 done.pdf
- 12.1 PRAPP- weekly slides 09.02 done.pdf
- 13.1 PRAPP- weekly slides 26.01 done.pdf
- 15.1 PRAPP- mgmnt meeting 14.11_redacted.pdf
- 23.1 PRAPP- mgmnt meeting 13.02.pdf
- 24.1 PRAPP- weekly slides 16.02 done.pdf
- 28.1 PRAPP- weekly slides 02.02.pdf
- 31.1 PRAPP- mgmnt meeting 06.01.pdf
- 34.1 PRAPP- mgmnt meeting 30.01.pdf
- 48.1 PRAPP- mgmnt meeting 05.12.pdf
- 56.1 PRAPP- mgmnt meeting 12.12.pdf
- 58.1 PRAPP- weekly slides 24.11.pdf

are publicly available at: <https://prd.frontex.europa.eu/document/documents-regarding-frontex-2023-op-1380-tender-for-the-provision-of-services-for-development-of-the-frontex-return-and-reintegration-application-and-maintenance-support/>

Limited parts of these documents had to be expunged, as they in addition to personal data, commercial interest and internal decision-making, as explained above, contain:

- details crucial for situational awareness at the external borders of the European Union which is used by Frontex to conduct its operational activities and to develop risk analyses. The disclosure of this information would hamper the effectiveness of Frontex operations and jeopardise the efforts carried out by the European Union and Member States to curtail criminal activities at the external borders. It would thus benefit criminal networks especially those involved in people smuggling and trafficking in human beings, which would put the lives of migrants in danger. Hence, the disclosure of this information by itself but especially in combination with other sources would undermine the protection of the public interest as regards public security and has to be refused based on Article 4(1)(a) first indent of Regulation (EC) No 1049/2001.

Subject to any intellectual property rights of third parties, the document/s may be reused provided that the source is acknowledged and that the original meaning or message of the document/s is not distorted. Frontex is not liable for any consequence resulting from the reuse of this/these document/s.

Pursuant to Article 7(2) of Regulation (EC) No 1049/2001, within 15 working days of the receipt of this reply, you may submit a confirmatory application.

A confirmatory application, indicating the reference of your initial application, may be submitted

electronically to: <https://pad.frontex.europa.eu/padrequests/create>,

by mail to: European Border and Coast Guard Agency, Public Access to Documents Team,
pl. Europejski 6, 00-844 Warsaw/Poland

or by email to: pad@frontex.europa.eu or frontex@frontex.europa.eu.

Based on Article 8 of Regulation (EC) No 1049/2001, Frontex will reply within 15 working days from the registration of such application.

Yours sincerely,

[Decision signed electronically]

Public Access to Documents Coordinator

Text removed:
Personal Data,
Commercial interest

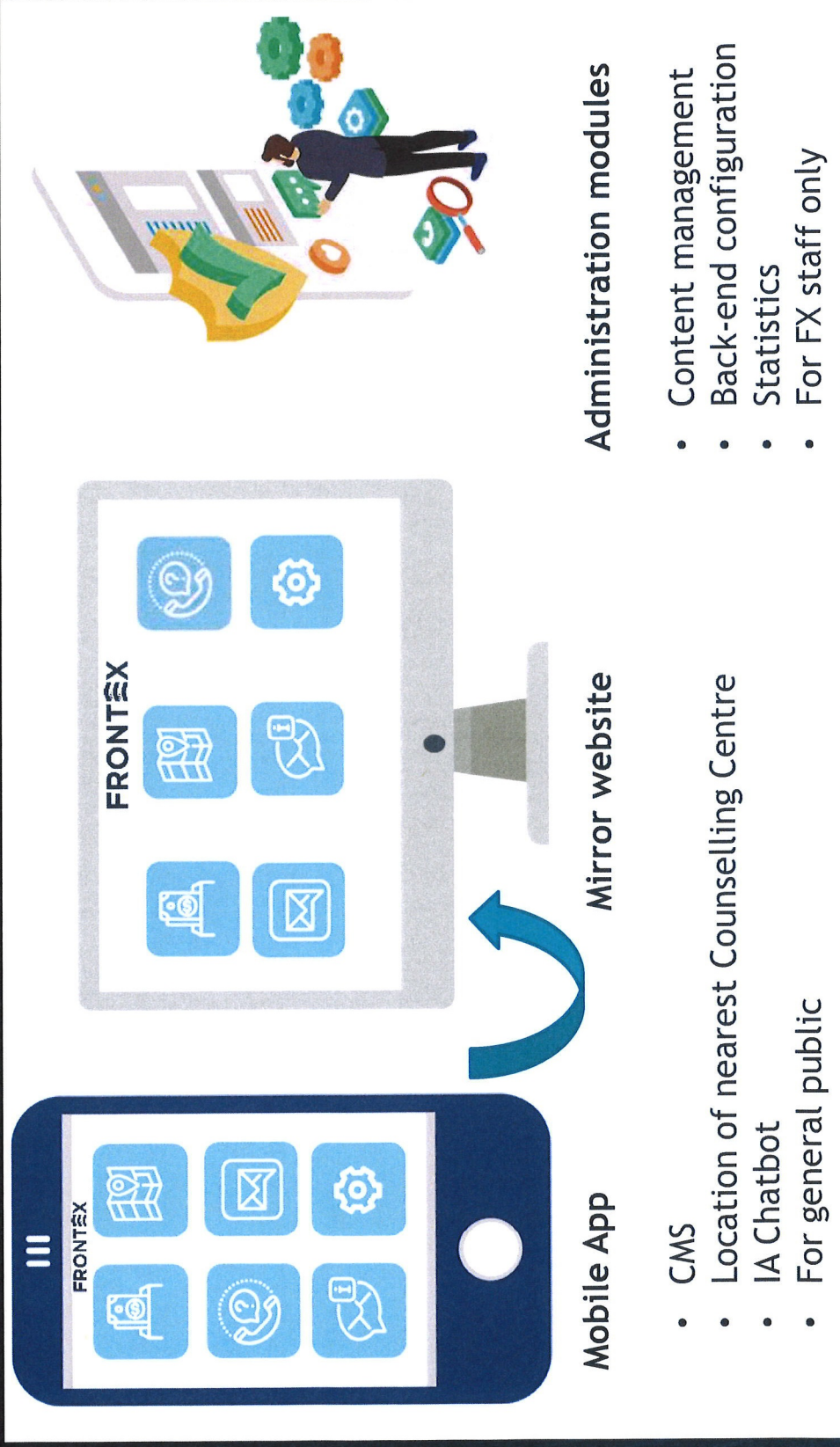
FRONTEX FRONTEX European Border and Coast Guard Agency Plac Europejski 6 00-844 WARSZAWA TEL: 48 22 205-95-00 FAX: 48 22 205-95-01 REGON: 140232006 NIP: 1132575531		ORDER FORM No 2 IMPLEMENTING FRAMEWORK CONTRACT FRONTEX/2024/OP/0015 Internal Ref. FRONTEX/2023/OP/1380				
		FRONT EX INTERNAL NO.	PR/2026/0374	Contractor:		
		FRO. Number	PO 4500175355	FABRITY SP. Z O.O.		
		Currency of payment	EUR	Ul. DOMANIEWSKA 39B 02-672 WARSZAWA POLAND VAT: PL5213421691 LE:6000567648		
		Attachemnts: Annex 1 - Supplementary offer Appendix 1 - BSRD ver.1.21 Appendix 2 - TDD ver.0.19 which form integral part of this order form				
This order is governed by the provisions of Framework Contract No FRONT EX /2024/OP/0015 (Internal Ref. FRONT EX /2023/OP/1380) signed on 09/12/2024. Acceptance of this order form implies that the Contractor waives all other terms of business or execution of the services and supplies.						
Lp.	DESCRIPTION OF THE SERVICES OR SUPPLIES	Duration / Type of Supplies	UNIT	QUANTITY	PRICE in EUR	
					UNIT PRICE	TOTAL
1	Implementation of Change Requests as part of the Phase II of the project (Solution Development) agreed during the Analysis and Design Phase and incorporated in the BSRD and TDD documents: -CR01: News articles notifications -CR04: List of notifications in the application -CR05: Conversations review in the CMS -CR07: Offline functionality and data Synchronization -CR09:Custom notification text for each News article and defining for which languages is applicable for. -CR10: 2 types of News articles notifications customized in CMS -CR12: Satisfaction survey after conversation with the Chatbot -CR13: Marking News articles as favourites -CR14: Homepage notifications -CR16: Programmes pinning -CR19: Preview of created News articles/Programmes in the CMS	N/A	each	1		
Only for companies registered outside of Poland: Pursuant to the provisions of Articles 3 and 4 of the Protocol on the Privileges and Immunities of the European Union, Frontex is exempt from all taxes and dues, including value added tax, on payments due in respect of this Contract. For intra-community purchases, the mention "VAT Exemption / European Union / Article 151 of Council Directive 2006/112/EC" should be added on the invoice.			TOTAL NET:			
Place of delivery/performance and/or Incoterms: E-Delivery: N/A In accordance with chapter 8 and 9 of the Annex I - Terms of Reference of FWC to: FRONT EX , Plac Europejski 6, 00-844 Warszawa/ POLAND From Monday to Friday between 9:00-17:00			VAT:			
			TOTAL :			
Delivery/performance dates: the delivery of the services shall be included in the Release 2 of the product, not later than 15/07/2026.						
PAYMENT: According to article 1.6 of the Framework Contract (please delete part in red if non-applicable) Payments under the FWC will be made in accordance with Article II.21. Payments shall be executed only if the Contractor has fulfilled all his contractual obligations by the date on which the invoice is submitted. Interim payments will be made in accordance with Article I.6 and upon completion of the relevant progress report, deliverable result or reference defined in section 9 of Annex I or the respective Order Form on the basis of approved Acceptance Form <u>and (if required) confirmed by Report On Progress / Deliverables/Tasks Performed</u> issued and signed by the Contracting Authority (to be attached to the invoice).						
Bank account						
The request for payment shall be admissible only if the Contractor returns a signed copy of this purchase order with the invoice. Invoice and the documents accompanying them must be scanned and sent in pdf format (attached to an email) to the following address: invoices@frontex.europa.eu The invoice shall indicate the Frontex' number of the Order Form including the FRO. number.						
In accordance with chapter 8.8 and 9 of the Annex I - Terms of Reference of FWC and article II.15 of FWC, the applicable LD to the amount pertaining to the change requests implementation of the OF will be applicable in case of any delay in delivering Phase II (Solution Development) attributable to the contractor. Specifically, phase II will contain the following main deliverables, whose deadlines shall be respected by the Contractor: - Release 2 of the product for UAT testing must be delivered before the 15/07/2026 - Release 3 of the product for Production must be delivered before the 30/10/2026						
FOR FRONT EX Signature of the Authorising Officer: Name: Signature: _____ Date: _____			FOR THE CONTRACTOR: Name: Position: Signature: _____ Date: _____			

FRONTEX FRONTEX European Border and Coast Guard Agency Plac Europejski 6 00-844 WARSZAWA TEL: 48 22 205-95-00 FAX: 48 22 205-95-01 REGON: 140232006 NIP: 1132575531		ORDER FORM No 3 IMPLEMENTING FRAMEWORK CONTRACT FRONTEX/2024/OP/0015 Internal Ref. FRONTEX/2023/OP/1380				
		FRONT EX INTERNAL NO.	PR/2026/0406	Contractor:		
		FRO. Number	PO 4500175503	FABRITY SP. Z O.O.		
		Currency of payment	EUR	UI. DOMANIEWSKA 44A 02-672 WARSZAWA POLAND VAT: PL5213421691 LE:6000567648		
		Offer: according to the FWC pricelist				
This order is governed by the provisions of Framework Contract No FRONT EX /2024/OP/0015 (Internal Ref. FRONT EX /2023/OP/1380) signed on 09/12/2024. Acceptance of this order form implies that the Contractor waives all other terms of business or execution of the services and supplies.						
Lp.	DESCRIPTION OF THE SERVICES OR SUPPLIES	Duration / Type of Supplies	UNIT	QUANTITY	PRICE in EUR	
					UNIT PRICE	TOTAL
1	Initial maintenance support after Solution deployment into the production environment, according to requirements in Terms of Reference (particularly section: 8.7)	12 months	each	1		
Only for companies registered outside of Poland: Pursuant to the provisions of Articles 3 and 4 of the Protocol on the Privileges and Immunities of the European Union, Front ex is exempt from all taxes and dues, including value added tax, on payments due in respect of this Contract. For intra-community purchases, the mention "VAT Exemption / European Union / Article 151 of Council Directive 2006/112/EC" should be added on the invoice.				TOTAL NET:		
Place of delivery/performance and/or Incoterms: E-Delivery: N/A In accordance with chapter 8 and 9 of the Annex I - Terms of Reference of FWC to: FRONT EX , Plac Europejski 6, 00-844 Warszawa/ POLAND From Monday to Friday between 9:00-17:00				VAT:		
				TOTAL :		
Delivery/performance dates: The maintenance should be delivered for a period of 12 months after the acceptance of the Completion Period as per specified in Amendment 01 to ORDER FORM No 1 (i.e. Completion period must be delivered before the 19/11/2026)						
PAYMENT: According to article 1.6 of the Framework Contract (please delete part in red if non-applicable) Payments under the FWC will be made in accordance with Article II.21. Payments shall be executed only if the Contractor has fulfilled all his contractual obligations by the date on which the invoice is submitted. Interim payments will be made in accordance with Article I.6 and upon completion of the relevant progress report, deliverable result or reference defined in section 9 of Annex I or the respective Order Form on the basis of approved Acceptance Form <u>and (if required) confirmed by Report On Progress / Deliverables/Tasks Performed</u> issued and signed by the Contracting Authority (to be attached to the invoice).						
Bank account						
The request for payment shall be admissible only if the Contractor returns a signed copy of this purchase order with the invoice. Invoice and the documents accompanying them must be scanned and sent in pdf format (attached to an email) to the following address: invoices@frontex.europa.eu The invoice shall indicate the Front ex ' number of the Order Form including the FRO. number.						
FOR FRONT EX Signature of the Authorising Officer: Name: Signature: Date:			FOR THE CONTRACTOR: Name: Position: Signature: Date:			

RRApp Steering Committee prep

03/06/2025

Scope



State of Play

internal
decision-making

1.

Schedule

- Kick-off Development 14/1/25
- Inception phase 4/02/25
- Analysis and design - Delayed. No clear forecast.
- Development - Delayed
- Go live - Delayed

2.

Technical

- Product not defined since the beginning. Contractor came with blank paper asking what we require
- -> Huge number of WS to define the requirements.
- Lack of Quality/incomplete BSRD
- Solution for CMS and IA chatbot following approval from DOS and SEG.
- Still ongoing discussions about some of the contents of BSRD
- TDD rejected. No forecasted delivery

3.

PM

- Contractor strategy on increasing value of the contract from the very beginning.
- Most of CRs requested were rejected at the very beginning of the project.
- Lack of proper prioritization

Purpose of the call for SC

Contractor's request:

- Based on their interpretation of the contract, 35 CR are submitted on those requirements they claim not in BSRD.
- No details are given, just basic justification, no detailed estimation on effort/costs.

commercial
interest

Our baseline:

- BSRD and Terms of reference were written and published with basic requirements on purpose and indicating that all these requirements are to be refined as part of the analysis.

commercial
interest

Claimed status from contractor

Commercial interest

- Intensive Design started on Jan, 15th.
- First CR identified and raised to Frontex on Feb, 5th . Frontex rejected Fabrity definition of a CR. Project decision to estimate all CR/Refinements, once the Design is concluded.
- Draft BSRD shared on Feb, 17th.
- Project decision to extend the Design phase to May, 7th.
- The 1st versions of each BSRD shared in mid-April.
- The rejection of the BSRD received on May, 6th.
- Lack of consensus between the Parties regarding the CR definition, Budgets and Timeline.

Financial claims by contractor

Phase	Contractual buget	Actual	Estimated cost until completion	Total estimated cost	Comment
commercial interest					Phase done
					Phase done
					Ongoing
					Ongoing
					Not started
					Not started

Schedule Evolution

commercial interest

commercial
interest

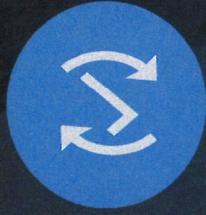
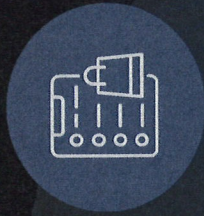
Strategy for SC

FRONTEX



EUROPEAN BORDER AND COAST GUARD AGENCY

Actions post-SC



Commercial
interest



Tender documents - Key statements

ToR. 7.1 Main product of the contract

... Frontex does not provide a closed complete and detailed list of final requirements composing the totality of the product. Nevertheless, Frontex provides an indicative baseline BSRD which shall be the basis for **the scoping, planning and requirements gathering by the Contractor** (see Annex K), but which shall in no way be binding on the Agency. The vision remains on high level, as a guidance for progressive elaboration of the requirements and design decisions taken for every Phase in course of the Contract. Despite this, the Main Product shall be functional and work for its purpose in Production Environment.

ToR. 7.3 Schedule

...

Phase I is expected to have an initial duration of 9 weeks for the design of the solution, starting from the date of end of the Inception period.

Phase I is consisting of development of Business and System Requirements Document including UX specification and Technical Design Document of the Return and Reintegration Application:

- I. Gathering complete requirements regarding scope of Phase II during workshop with Business Owners.
- II. Development of Business and Systems Requirements Document.
- III. Development of Technical Design Document.
- IV. Workshops with FX architect and developer to validate TDD incl. validation of security assumptions: user groups, access management, data retention, data classification, storage of data in the FX architecture, data encryption, secrets management, logs and overall security view
- V. Filling OWASP AVSV security checklists:
 - OWASP - Open Web Application Security Verification Standard version ASVS 4.0.3 Level 1 (<https://owasp.org/www-project-application-security-verification-standard/>)
 - OWASP - Mobile Application Security Verification Standard (MASVS) (<https://github.com/OWASP/owasp-masvs>)
- VI. Workshop with FX Security to consult the results of the checklists review
- VII. Review and acceptance of the Business and Systems Requirements Document and Technical Design Document by the Frontex.
- VIII. Translation of the UI mock-up's by Frontex for EU official languages and 3rd country languages in cooperation with the Vendor:

Phase I should end with the Release 1 (hereinafter referred to as "Hello world" release) of the solution template to test Azure pipelines and configure environments.

RRApp Internal Steering Committee

24/09/2025

Project State of Play

Internal decision making

1. Schedule

- Kick-off Development 14/1/25
- Inception phase end 4/02/25
- Analysis and design - Delayed. 4 weeks extension granted in May.
Forecasted End of November
- Development - Delayed
- Go live - Delayed - Forecasted [REDACTED]

2. Technical

- Still some details on CR discussion (webpage)
- BSRD - Changed approach to co-authoring as the only way to get a detailed/enough quality document. Increased review time.
- TDD rejected in May. Still not completed due to ongoing discussions

3. PM

Comercial interest

- Most of the effort done in closing the CR discussion and pushing for A&D documentation finalization.
- [REDACTED] to be confirmed officially to contractor.
- Contractor requested PSC on the first week of October.
- Decision on way-forward requested to PSC

Vendor performance issues hampering A&D phase progress

Commercial interest

commercial interest

Scenarios

PROS

CONS

1. Continue (recommended)

- Close Analysis and start Development
- Apply penalties to contractor

- Amicable solution
- Less effort compared to cancelation and retendering the project
- Cumulated delay still under control
- Penalties as a compensation for increased budget

- Significant delay compared to baseline
- Risk of additional requests by contractor, currently mitigated

2. Stop

- Cancel contract
- Pay for the analysis only
- New tender procedure

- Updated BSRD / TDD
- Fresh start with new contractor
- Possibility to use new [REDACTED] for in-house development

- Possible court case
- Huge delay in product delivery
- Higher costs
- Risk of have nothing

Commercial interest

Internal decision making

Decision from PSC



Comercial interest

Follow-up actions



Thank you!

State of play CR discussion as of 24/09/25

In scope (accepted by Contractor with no additional cost, in some cases with scope reduction)	
Descoped (by Frontex)	
CR - accepted (requested amount or less)	
Not yet resolved	

Notes

Current Contract Value

Development and delivery
1st Year Maintenance
2nd Year Maintenance
3rd Year Maintenance
Total

commercial interest

RRApp Internal Steering Committee

16/07/2025

Project State of Play

internal
decision
making

1. Schedule

- Kick-off Development 14/1/25
- Inception phase 4/02/25
- Analysis and design - Delayed. 4 weeks extension granted. No forecast.
- Development - Delayed
- Go live - Delayed

2. Technical

- Complete paralysis pending on finalization of CR discussion
- Delivered BSRD is incomplete & lacks quality. New release is expected
- TDD rejected in May. New version expected

3. PM

- Full focus on negotiating CRs requested by contractor for more than a month now
- Contractor does not feel pressure in finalizing the CR discussion despite multiples requests to accelerate it
- Decision on way-forward needed

State of play CR discussion as of 16/07/25

In scope (accepted by Contractor with no additional cost, in some cases with scope reduction)	
Descoped (by Frontex)	
CR - accepted (requested amount or less)	
Not yet resolved	

Notes

Current Contract Value

Development and delivery
1st Year Maintenance
2nd Year Maintenance
3rd Year Maintenance
Total

commercial interest

Scenarios

PROS

CONS

1. Continue

- Finalize CR discussion
- Close Analysis and start Development
- Increase budget for development (<10% of contract value)
- Apply penalties to contractor

- Amicable solution
- Less effort compared to cancelation and retendering the project
- Cumulated delay under control
- Penalties as a compensation for increased budget

- Need to increase budget
- Risk of additional requests by contractor

2. Stop

- Cancel contract
- Pay for the analysis only
- New tender procedure

- Updated BSRD / TDD
- Fresh start with new contractor
- Possibility to use new [REDACTED] for in-house development

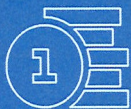
- Possible court case
- Huge delay in product delivery
- Higher costs
- Risk of have nothing

Commercial interest

Internal decision making

Decision from PSC

Follow-up actions



Thank you!

Removed: personal data, unless
stated otherwise



RRApp Project
Management meeting 06.03.2026



Events last week

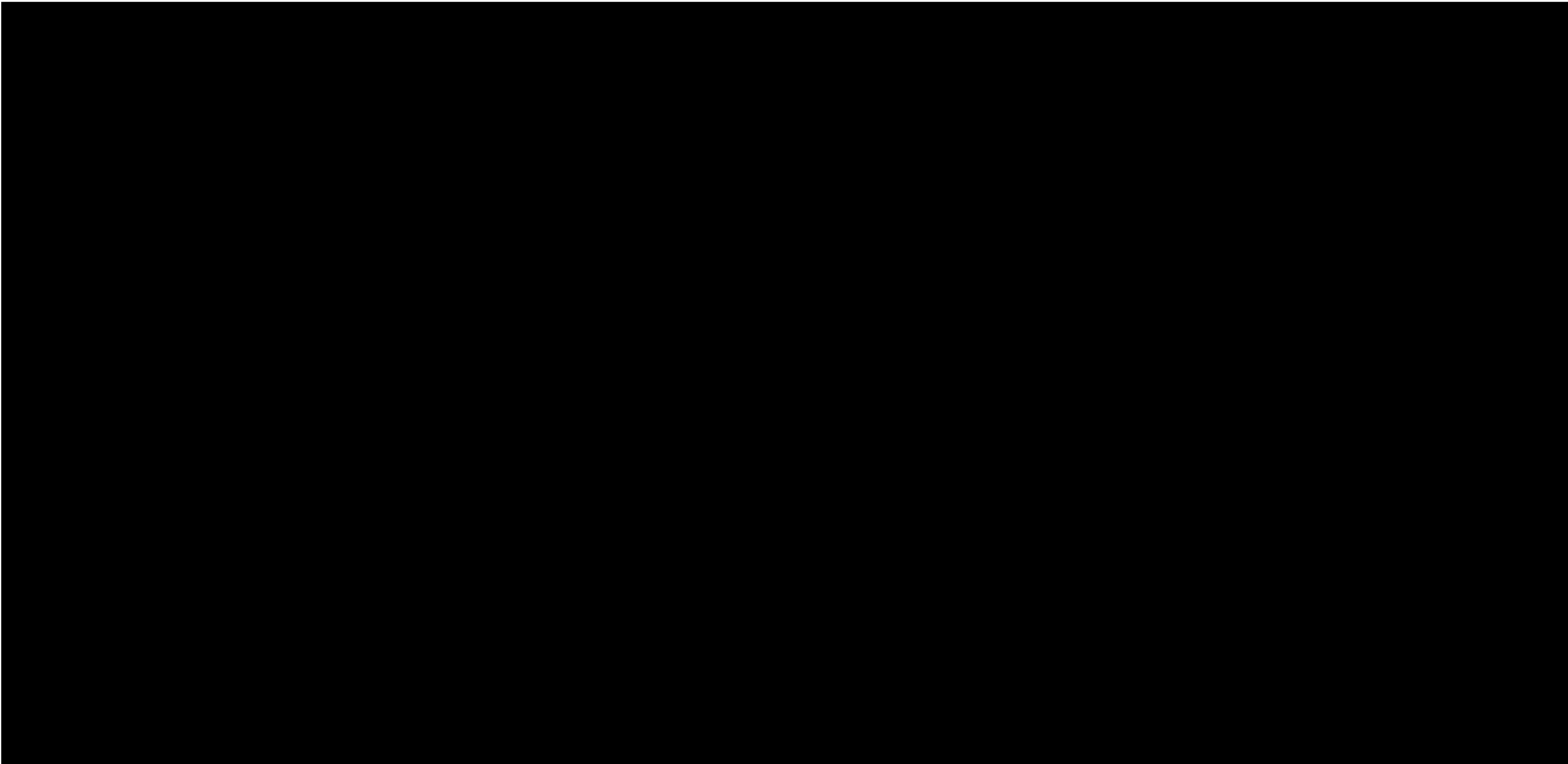


Action Points

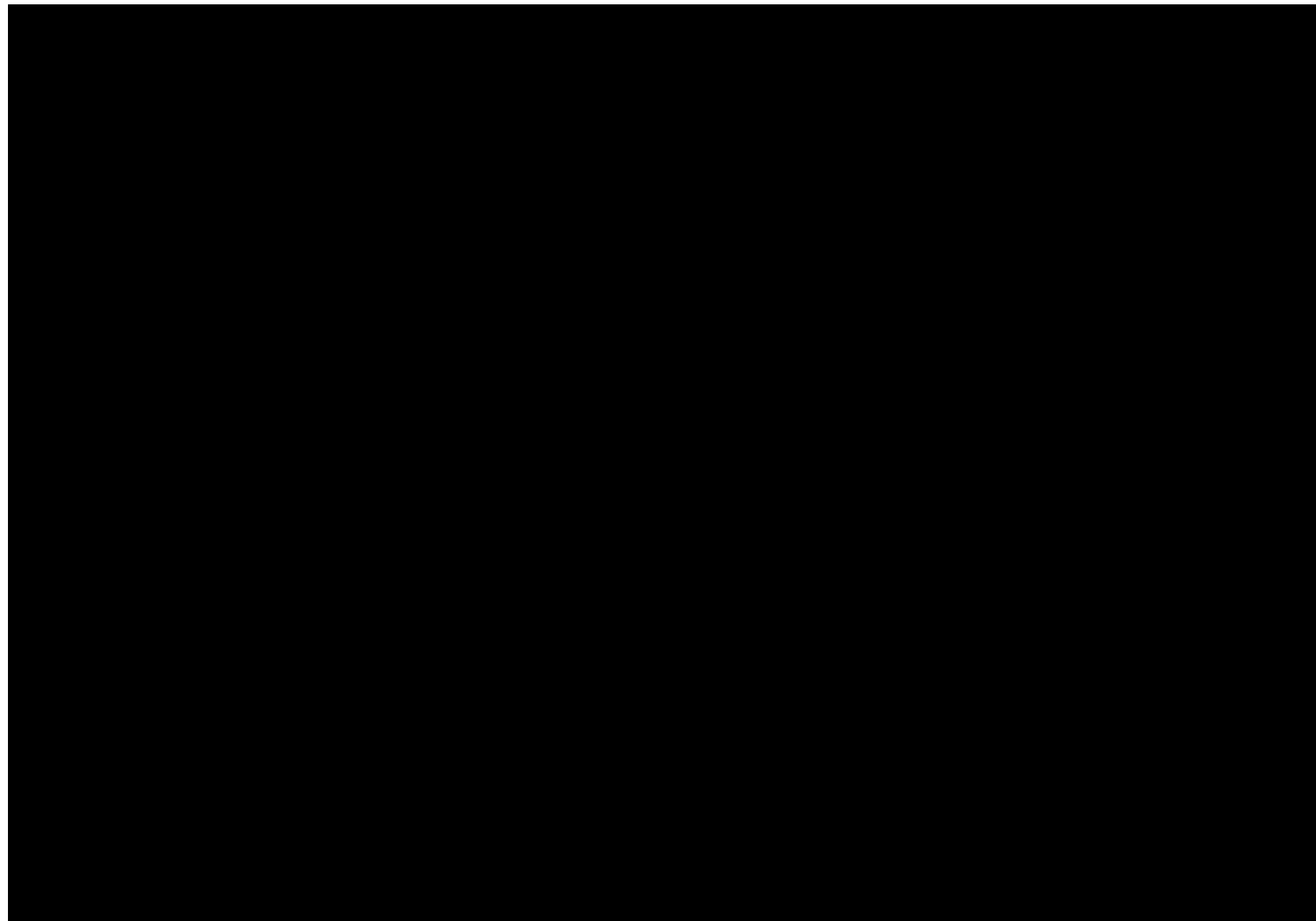
1. March iteration on the go
2. Chatbot probably will end in mid April
3. BSRD conditionally accepted
4. Help from [REDACTED], with pipelines config
5. Work on installation manual in progres

BSRD – chatbot budget

Internal decision making,
modus operandi,
commercial interest



BSRD – downloading data



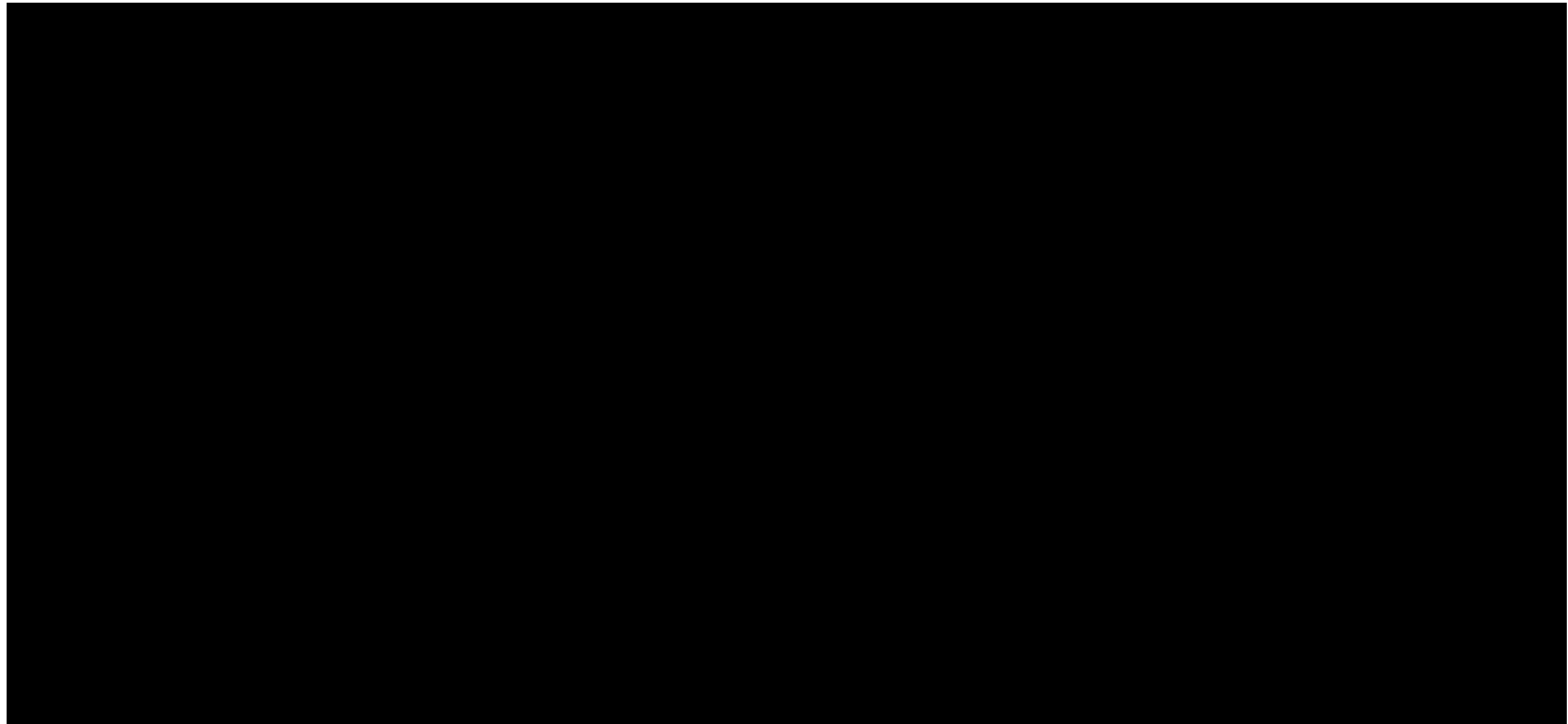
Modus operandi

Schedule

Internal decision making

20 FRONTX

FABRITY





FABRITY

Removed: internal decision making

RRApp Project
Management meeting 20.03.2026

Events last week



Action Points

- 1. March iteration on the go
- 2. Chatbot probably will end in mid April
- 3. POC regarding downloading device info from [redacted] 50% done
- 4. Changes regarding managing chatbot budget accepted and during implementation

Modus operandi, commercial interest

Data from App Store



Commercial interest, modus operandi

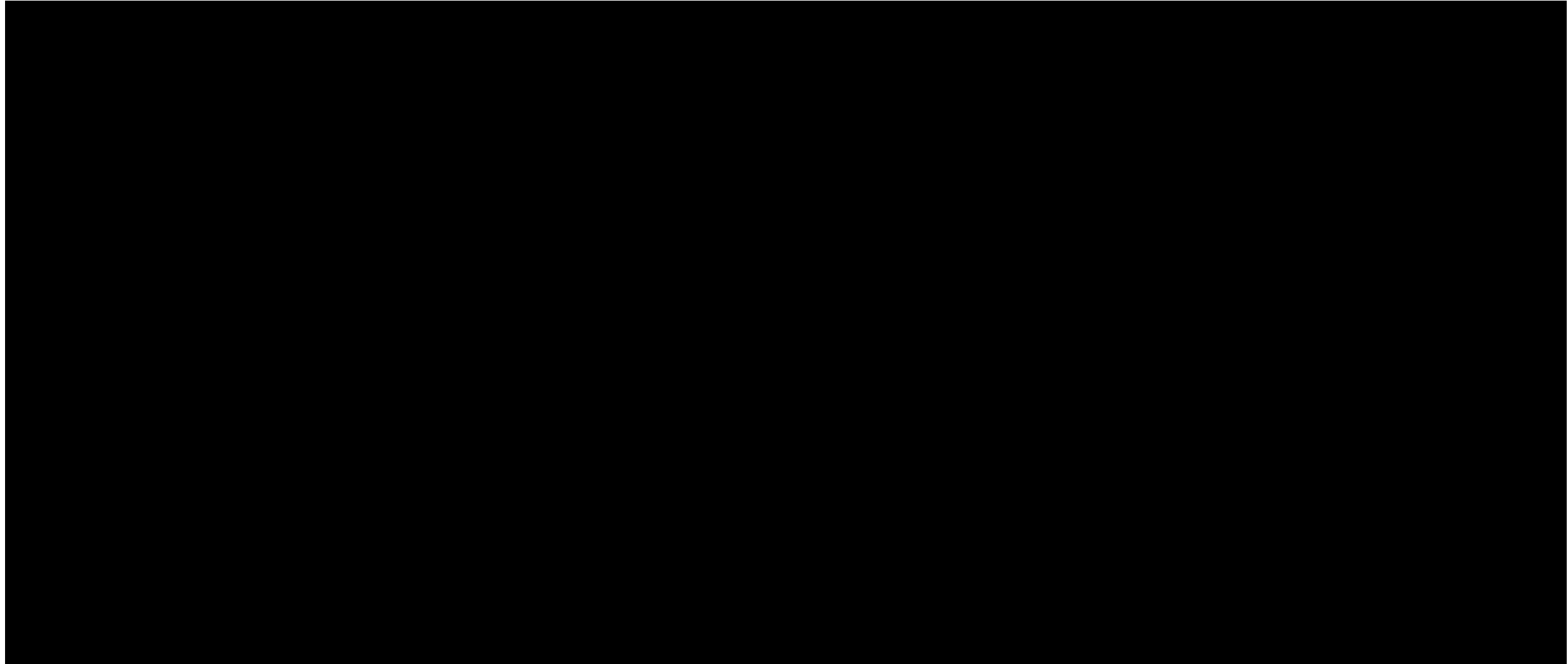
[illegible]

Schedule

internal decision making

20 FRONTX

FABRITY

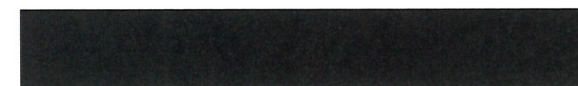


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stated otherwise

RRApp Project
Steering Committee 03.06.2025



Agenda



- ☐ Status - general overview
- ☐ CR vs Refinement – Difference of opinions
- ☐ Initial vs Estimated budget & timeline
- ☐ List of Change Requests identified by Fabrity

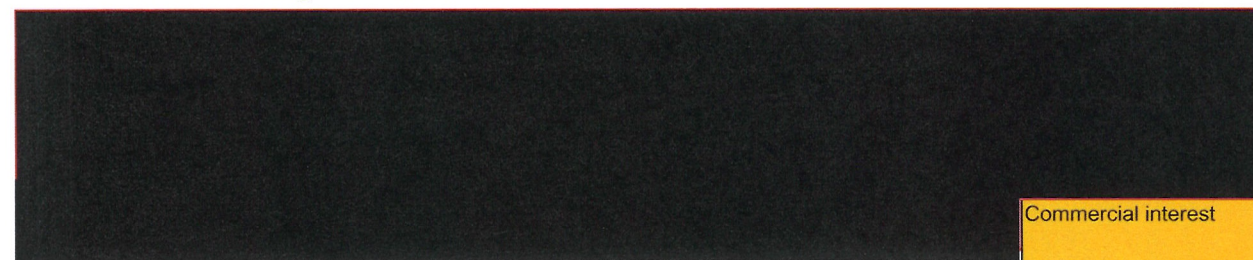


Status - general overview



❑ **Official Kick-off** of the Project on Jan, 14th 2025

❑ Intensive **Design** started on Jan, 15th.



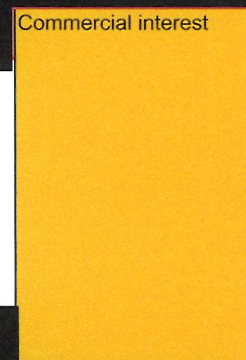
❑ **Draft BSRD** shared on Feb, 17th

❑ **Project decision** to extend the Design phase to May, 7th.

❑ **The 1st versions of each BSRD** shared in mid-April.



Commercial interest



Internal
decision making



BSRD acceptance



Documentation part	1 version shared	1 version review	2 version shared	2 version review	3 version shared
Mobile App	09.04.2025	06.05.2025 Comments have been submitted on the document, it is on Fabrity's side. Fabrity is to release another version. Current state: Workshops are being organized to determine how to incorporate the substantive comments into the mock-ups and the document.			
Chatbot	09.04.2025	14.04.2025 Only one chapter "Usage restrictions" has been reviewed. [Redacted] 12.05.2025 It was agreed that Frontex will continue reading the document, taking into consideration, that Fabrity will fix spelling/formatting issues in the next release.			Commercial interest
Website	11.04.2025	[Redacted] 12.05.2025 It was agreed that Frontex will continue reading the document, taking into consideration, that Fabrity will fix spelling/formatting issues in the next release.			
CMS / Functionalities for administrator	04.04.2025	[Redacted] 12.05.2025 It was agreed that Frontex will continue reading the document, taking into consideration, that Fabrity will fix spelling/formatting issues in the next release.			
Power BI	26.03.2025	[Redacted]	18.04.2025 A new version of the document was shared, taking into account the general comments.	06.05.2025 A detailed review of the document was declined.	12.05.2025 A new version of the document was shared, taking into account the general comments.
Technical documentation	23.04.2025	25.04.2025 General comments on the document were submitted, review of the entire document is in progress. 16.05.2025 First detailed comments provided. Very detailed level required.			

Commercial interest

FSC & ToR



Framework Service Contract

ARTICLE I.1 ORDER OF PRIORITY OF PROVISIONS

If there is any conflict between different provisions in this FWC, the following rules must be applied:

- (a) The provisions set out in the special conditions shall take precedence over those in the other parts of the FWC.
- (b) The provisions set out in the General Conditions for the Framework Contract for Services shall take precedence over those in the General Terms and Conditions for Information Technologies Contracts and the model Order Form (Annex III).
- (c) The provisions set out in the model Order Form (Annex III) shall take precedence over those in Annexes I and II.
- (d) The provisions set out in the Terms of Reference (Annex I) shall take precedence over those in the tender (Annex II).
- (e) The provisions set out in the FWC shall take precedence over those in the Order Forms.
- (f) The provisions set out in the Order Forms shall take precedence over those in the requests for services.
- (g) The provisions set out in the requests for services shall take precedence over those in the specific tenders

Annex II - Terms of Reference

9.2. Type of Assignment

The products and services under this FWC, following the definition provided in the GTCITC (ref.: **Error! Reference source not found.** of Draft FWC Annex III), will be contracted on the basis of fixed price (FP) Order Forms, compliant with all requirements in accordance with Annex II Terms of Reference and at the price not higher than those submitted in the Annex VIII - Financial proposal.

Budget

Phase	Contractual budget	Actual	Estimated cost until	Total estimated cost	Comment
Pre kick-off					Phase done
Inception phase					Phase done
Phase I – Analysis and Design					Ongoing
Change Requests & Refinements					Ongoing
Phase II - Solution Development					Not started
Completion Phase					Not started
Total					



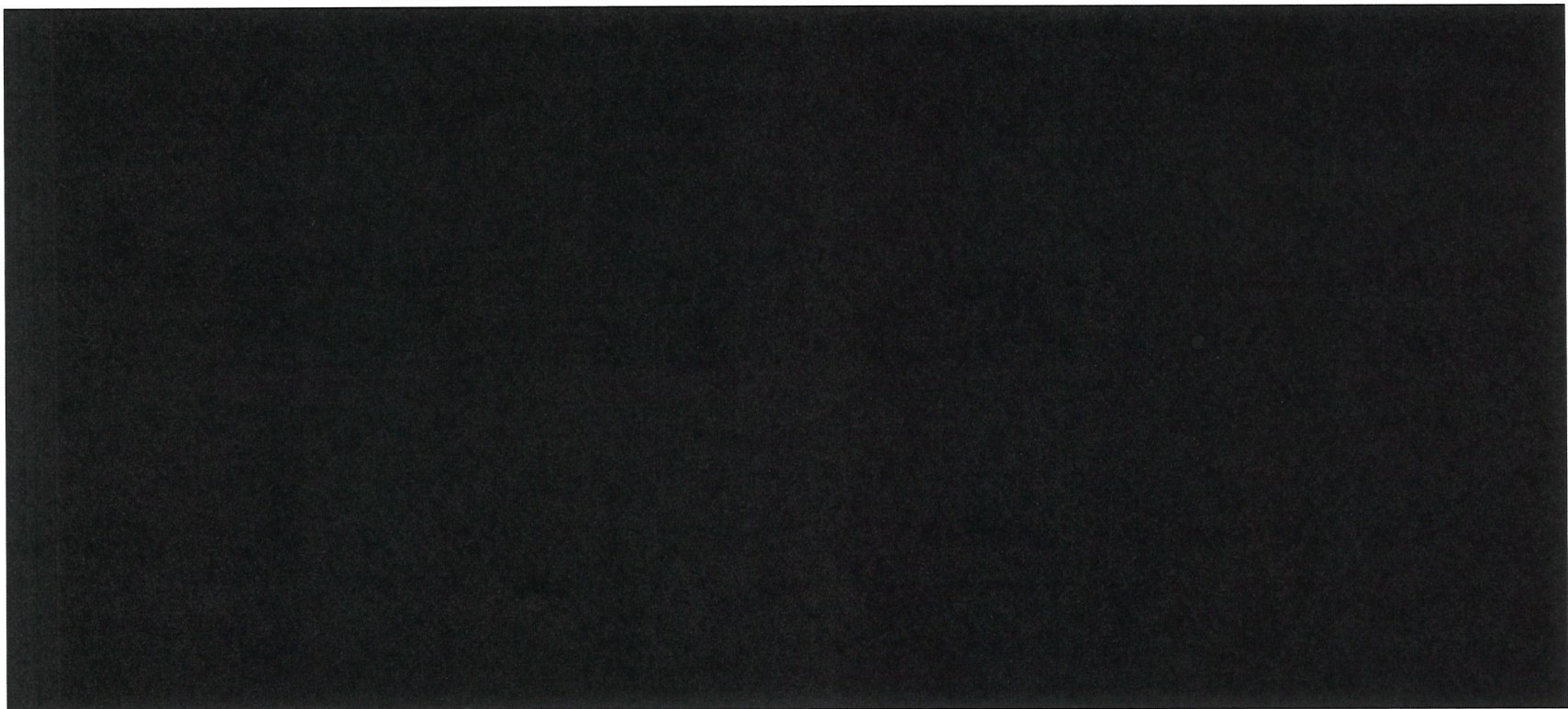
Commercial interest

Schedule

Internal decision making

20 FRONTX

FABRITY

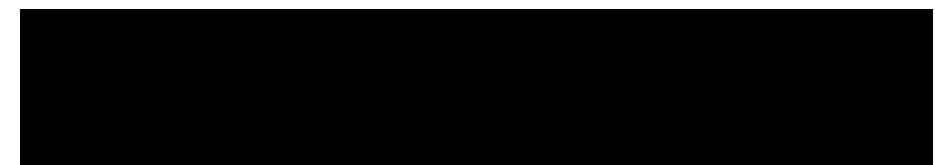




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RRApp Project
Weekly Status 02.03.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status



FRONTEX

FABRITY

☐ BSRD review ongoing – conditional Acceptance?

☐ Hello world – work ongoing

Internal decision making

Events last week



Action Points

1. Works on February done
2. Only two unresolved comments on BSRD left.
3. Hello world on separate slide

Task	Current Owner	Comment
BSRD Topic: Statistics from [redacted] and [redacted]	[redacted]	Topic to be checked if possible to download values: - Mobile OS version (on [redacted]) - Device's brand and model (on i [redacted])
BSRD Topic: Control of chatbot budget		Checking possibilities.

Commercial
interest, modus
operandi

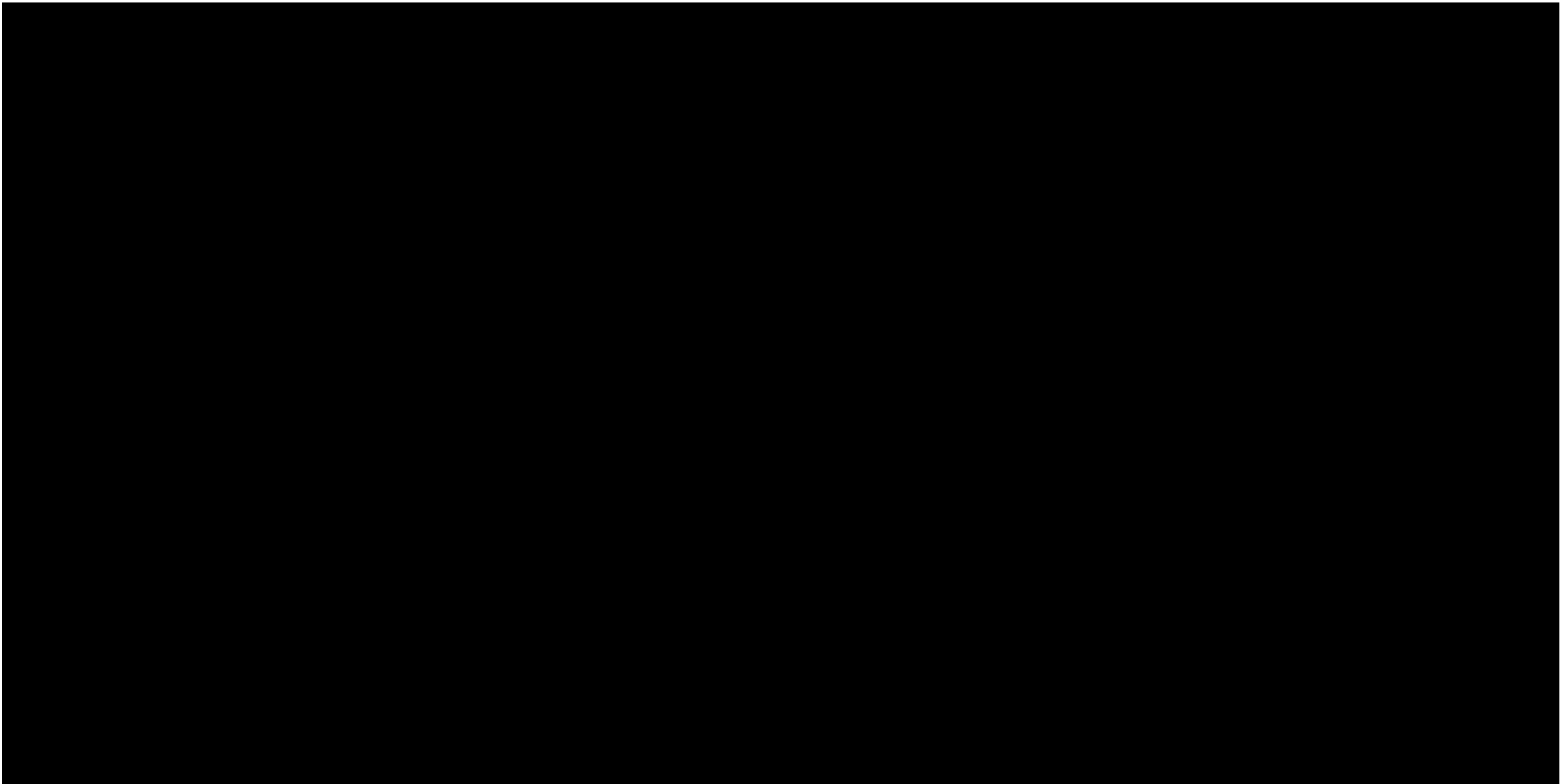
Hello World

FABRITY

Internal decision making

Current Schedule

Internal decision making





FABRITY

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RRApp Project
Weekly Status 09.03.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status

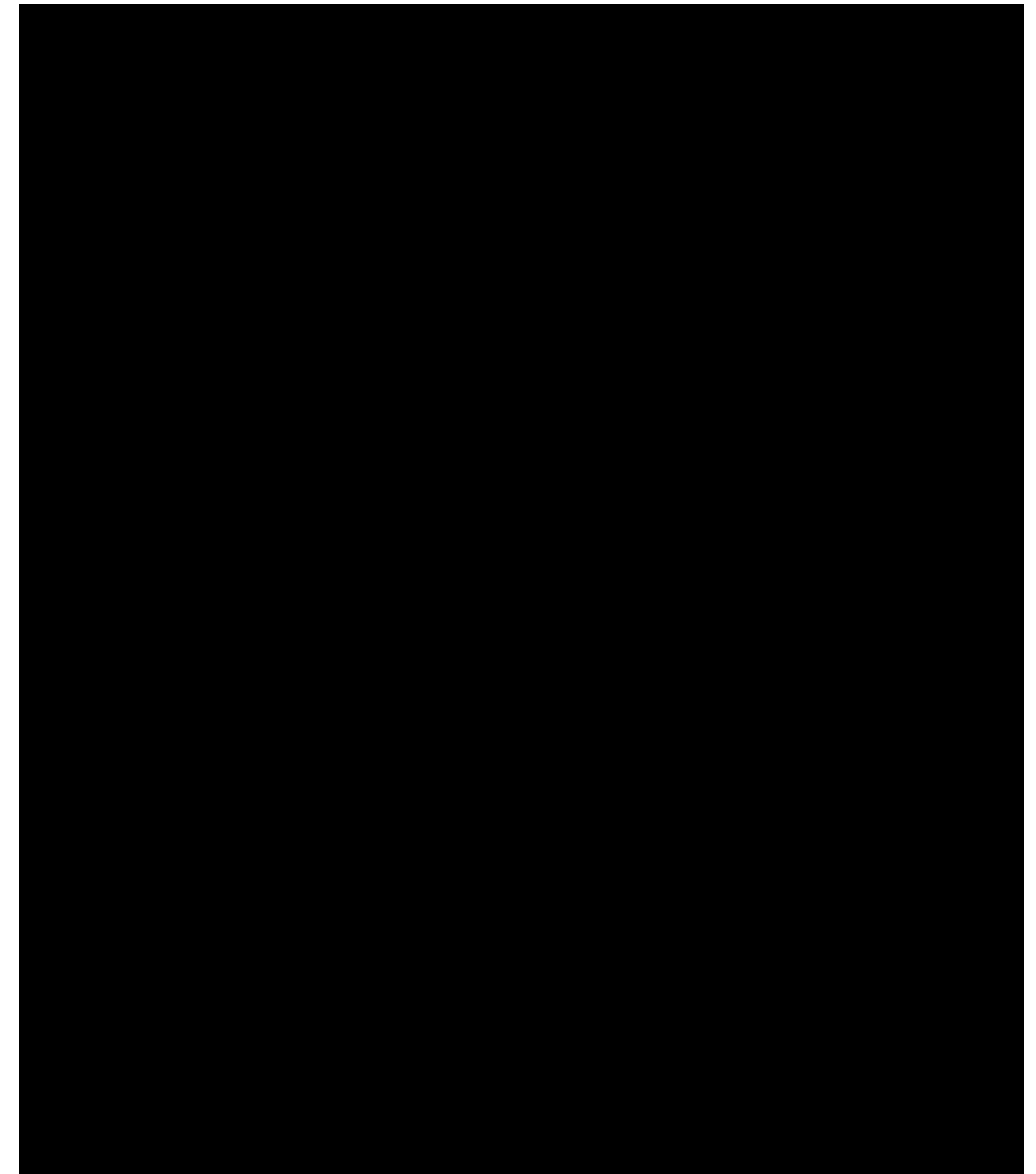


☐ BSRD review ongoing – conditional Acceptance

gained

☐ Hello world – work ongoing

Internal decision making



Events last week



Action Points

1. March iteration on the go
2. Chatbot probably will end in mid April
3. BSRD conditionally accepted
4. Help from [REDACTED] with pipelines config
5. Work on installation manual in progres

Open topics

Task	Modus Operandi	Current Owner	Comment
BSRD Topic: Statistics from [REDACTED]	[REDACTED]	[REDACTED]	PoC in development.
BSRD Topic: Control of chatbot budget			Discussions in progress

Hello World

FABRITY

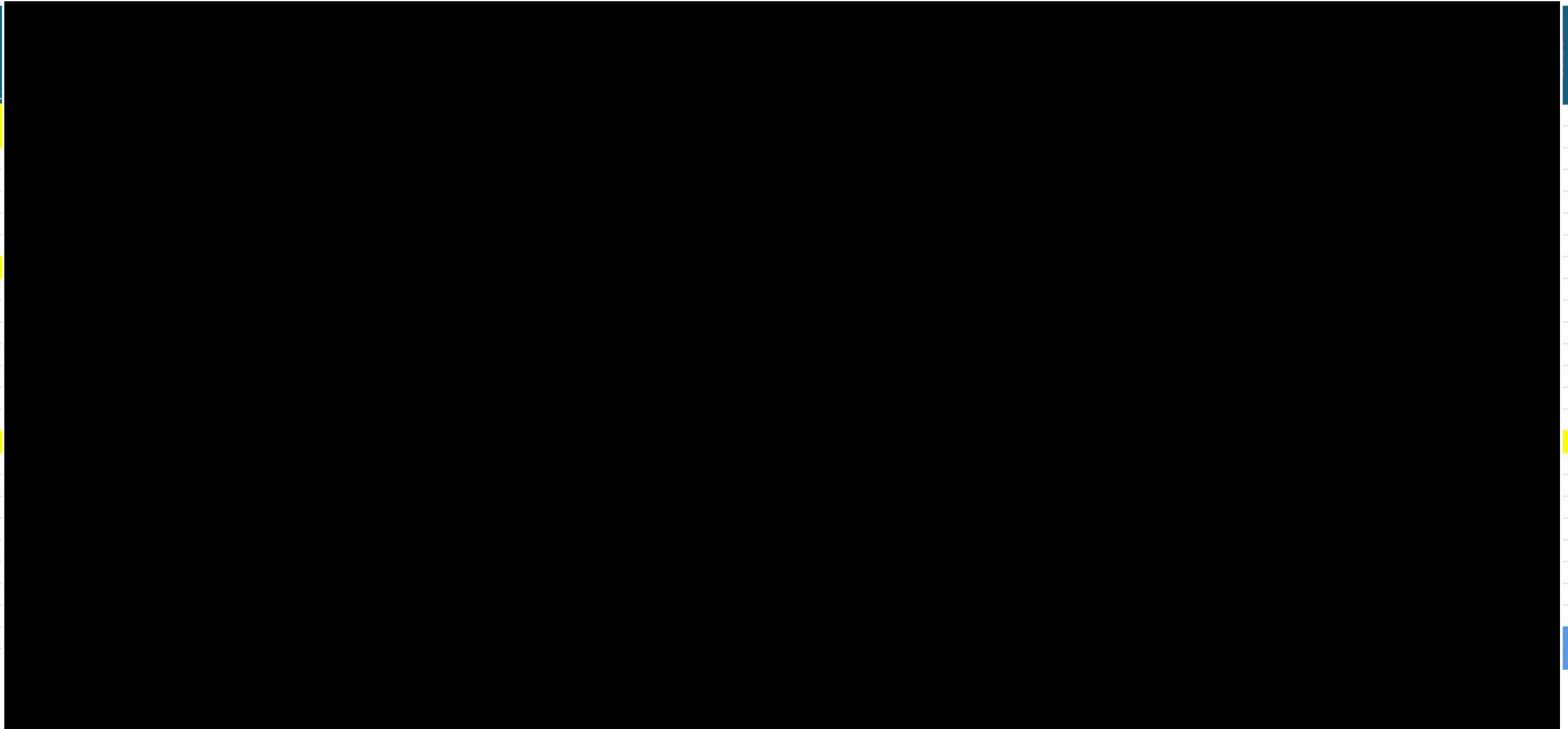
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Modus Operandi

Schedule

Commercial interest

FABRITY



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RRApp Project
Weekly Status 13.04.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions



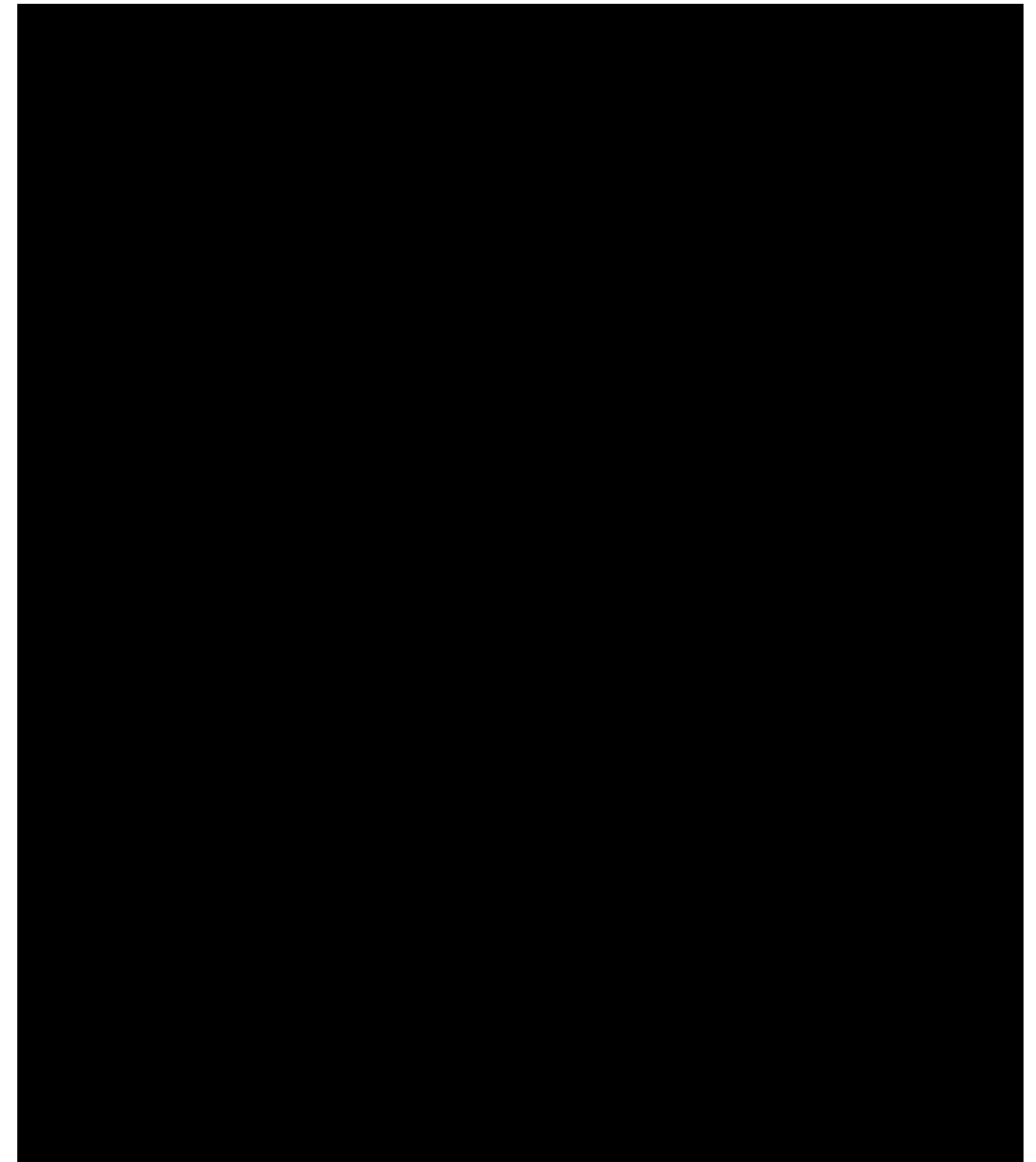
Project status



FABRITY

❑ Hello world – work ongoing

Internal decision making



Events last week



Action Points

1. Chatbot configuration on Fabrity side ended
2. Downloading data from stores in progress

Schedule

Commercial interest

20 FRONTX

FABRITY



FABRITY

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RRApp Project
Weekly Status 16.03.2026

Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status

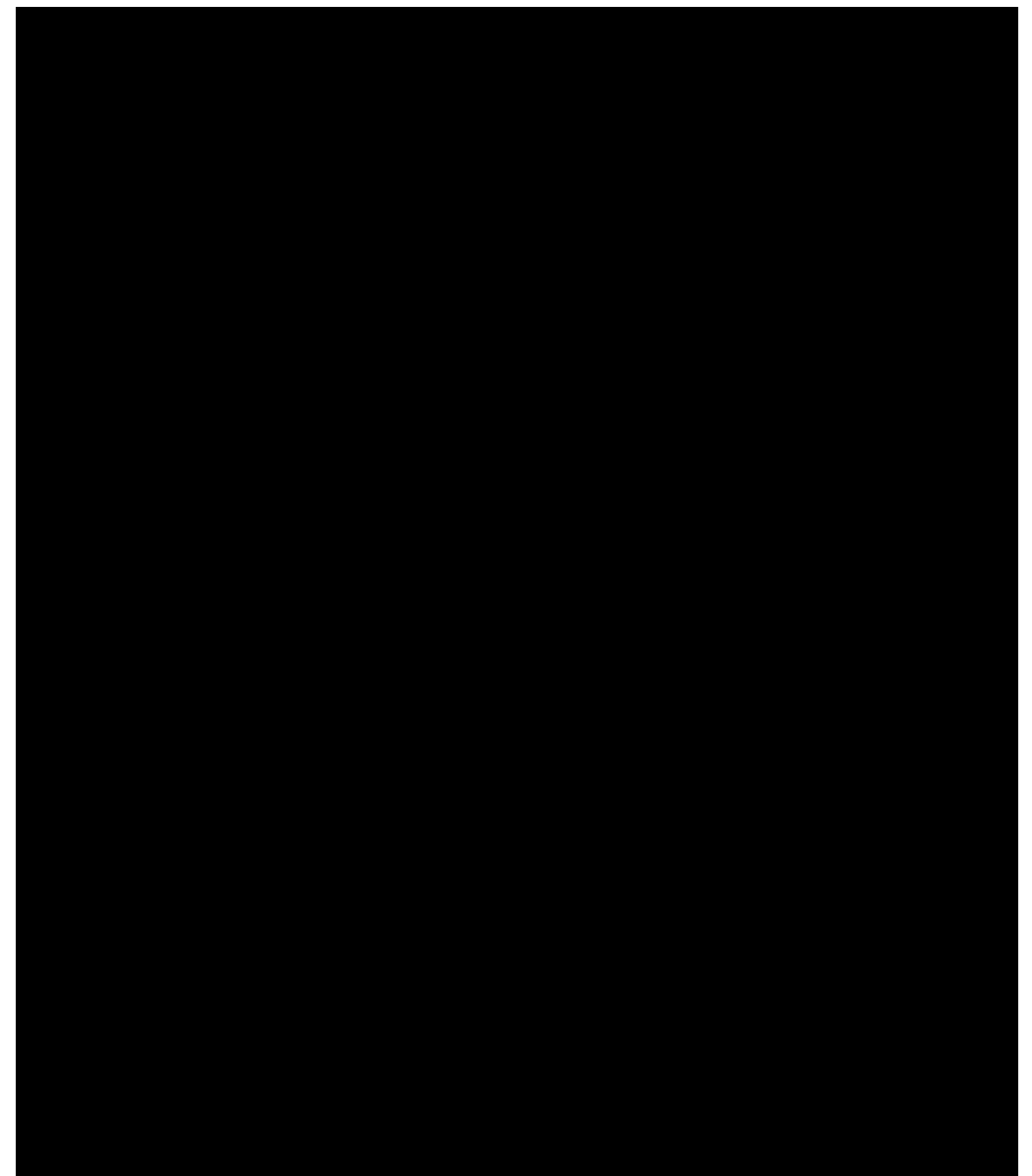


FRONTEX

FABRITY

❑ Hello world – work ongoing

Internal decision making



Events last week



Action Points

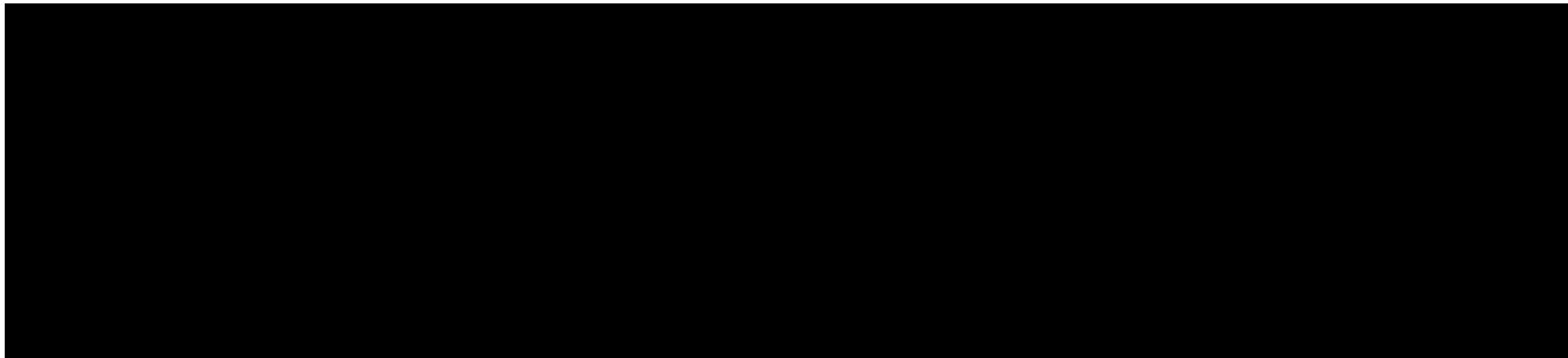
1. **March iteration on the go**
2. **Work on installation manual in progres**

Open topics

Task	Modus Operandi	Current Owner	Comment
BSRD Topic: Statistics from [REDACTED] [REDACTED]		[REDACTED]	PoC in development.
BSRD Topic: Control of chatbot budget			Discussions ended

Schedule

FABRITY

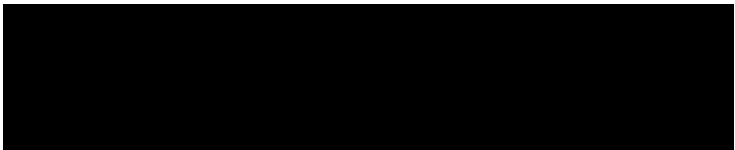


Commercial interest

Removed: personal data, unless stated otherwise



RRApp Project
Weekly Status 19.05.2025



Agenda

- ☐ General project status
- ☐ Tasks done in past week
- ☐ Schedule
- ☐ Tasks planned for next week
- ☐ Risks and issues
- ☐ Decisions
- ☐ Open topics



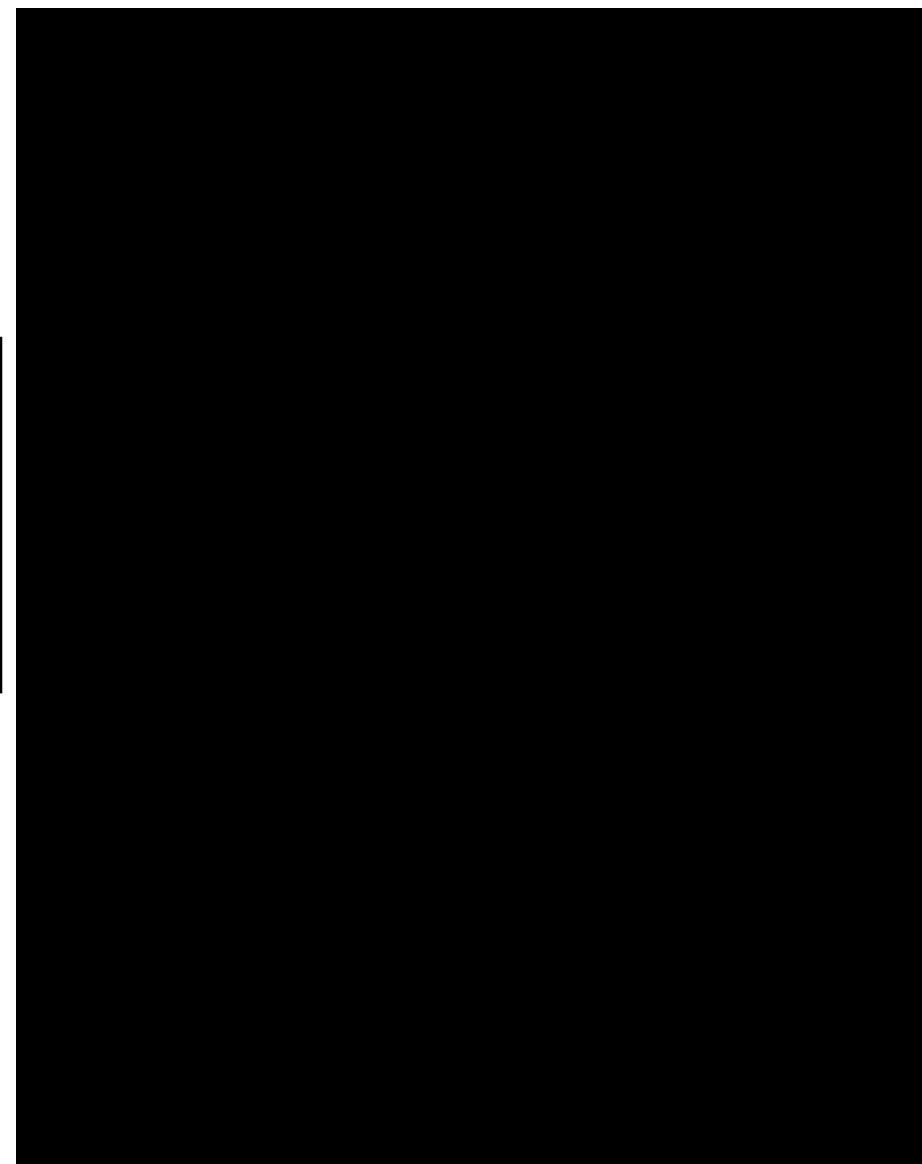
Project status



☐ Unclosed feature refinement (maps, chatbot)

☐ Rejection of BSRD

Internal decision making



BSRD acceptance



Documentation part	1 version shared	1 version review	2 version shared	2 version review	3 version shared
Mobile App	09.04.2025	06.05.2025 Comments have been submitted on the document, it is on Fabrity's side. Fabrity is to release another version. Current state: Workshops are being organized to determine how to incorporate the substantive comments into the mock-ups and the document.			
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Website	11.04.2025	06.05.2025 [Redacted] It was agreed that Frontex will continue reading the document, taking into consideration, that Fabrity will fix spelling/formatting issues in the next release.			
CMS / Functionalities for administrator	04.04.2025	06.05.2025 [Redacted] 12.05.2025 It was agreed that Frontex will continue reading the document, taking into consideration, that Fabrity will fix spelling/formatting issues in the next release.			
Power BI	26.03.2025	[Redacted] It was communicated that the BSRD is not detailed enough.	18.04.2025 A new version of the document was shared, taking into account the general comments.	06.05.2025 A detailed review of the document was declined.	12.05.2025 A new version of the document was shared, taking into account the general comments.
Technical documentation	23.04.2025	25.04.2025 General comments on the document were submitted, review of the entire document is in progress. 16.05.2025 First detailed comments provided. Very detailed level required.			

Open topics

Task	Current Owner	Comment	Commercial interest, Modus Operandi
Mobile phones and resolutions		Confirming minimal versions (from meeting notes)	
Embedded maps		Still considered as CR. Topic for steering committee.	
Presidio and data protection		New file uploaded by	
Chatbot – abusive use		Fabrity sent solution proposal at 23.04. Waiting for results of internal meeting on Frontex side	
Chatbot Admin Panel – In CMS? [reopen]		Still considered as CR. Topic for steering committee.	

Task	Current Owner	Comment
Offline mode / Data update in mobile app		Still considered as CR. Topic for steering committee?
	Personal data	

Issues

ID	Issue	Type	Severity	Status	Creation Date	Assignee
1		Documentation	High	Open	5/5/2025	

Commercial interest

Risks

ID	Description		Category	Impact 1-5	Prob.1-5	Risk Value (impact * probability)	Date created	Owner	Status
1			Security	1	5	5	1/23/2025?		Analysis
2			Timeline	4	4	16	2/24/2025		Open
3			Technical	4	4	16	2/28/2025		Open
4			Timeline				3/28/2025		Open

Commercial interest, public security

1

- 1. Historia projektu / timeline
- 2. Uproszczony rejestr CR
- 3. Mniej - więcej kwoty
- 4. Wvtvczne do sposobu rozwiwania tej sytuacji

2025-05-15T09:18:00.847

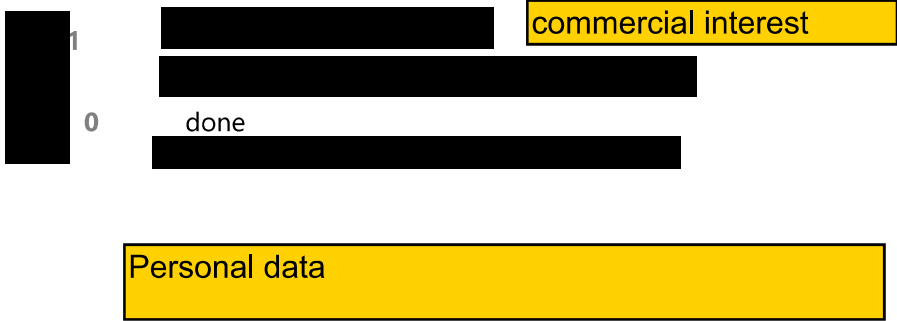
Personal data

Decisions

Decision	Owner	Due date
BSRD acceptance		20.04.2025
TDD acceptance		30.04.2025

Personal data





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otherwise



FABRITY

RRApp Project
Weekly Status 20.04.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions

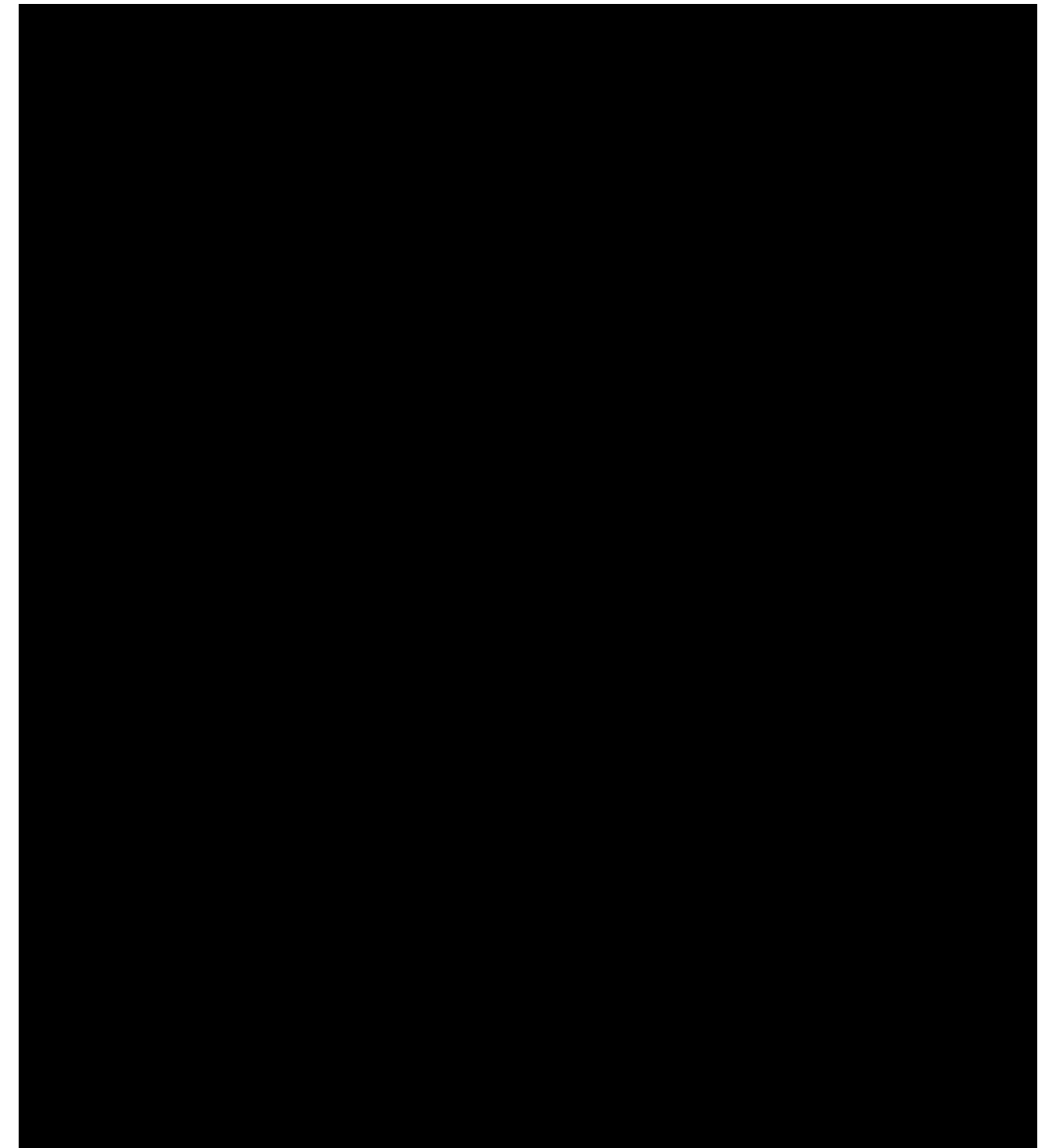


Project status



❑ Hello world – work ongoing

Internal
decision-makin
g



Events last week



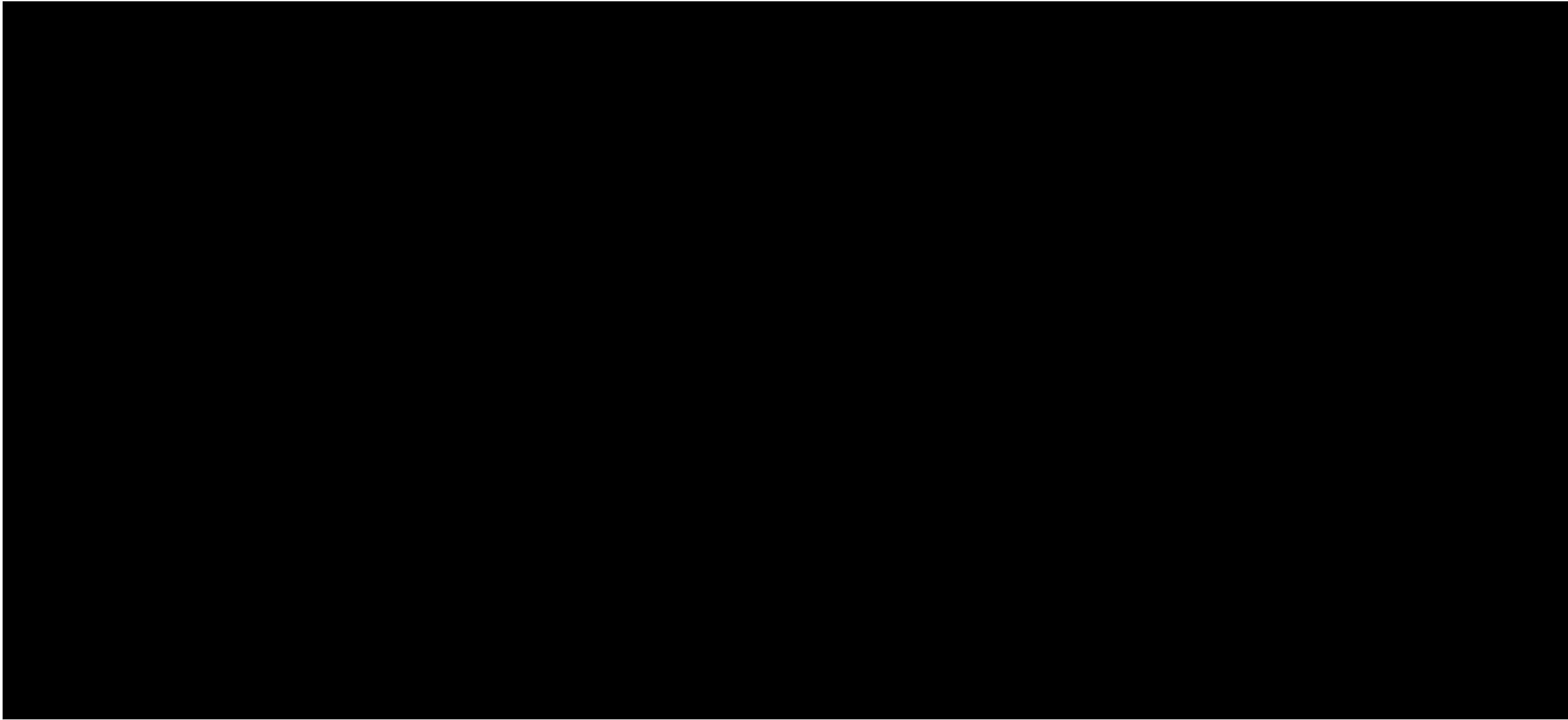
Action Points

1. April iteration on the go
2. Chatbot on Fabrity side (server side) ended
3. Working on Power BI
4. Other modules – mostly testing and bugfixing

Task	Current Owner	Comment
Hello World Release		All work planned to be ended in April
UAT release		Plan is to end the UAT environment before the end of May
Personal data		

Schedule

Commercial interest

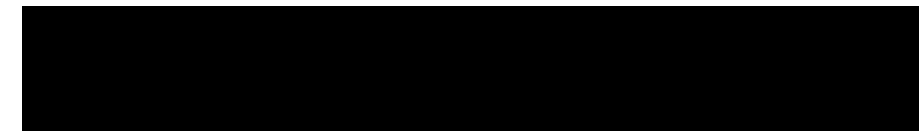




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personal data,
unless stated
otherwise

RRApp Project
Weekly Status 23.02.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status



FRONTEX

FABRITY

☐ BSRD review ongoing – almost over

☐ Hello world – work ongoing

Removed: Internal decision making

Events last week



Action Points

1. Works on February iteration looks very well
2. Review of Chapter 7 ended
3. Only two unresolved comments on BSRD left.
4. Hello world on separate slide

Task	Current Owner	Comment
BSRD update		Topic described on separate slide
BSRD Topic: Statistics from [redacted] and [redacted]		Topic to be checked if possible to download values: - Mobile OS version ([redacted]) - Device's brand and model ([redacted])
BSRD Topic: Control of chatbot budget		Checking possibilities.

Commercial data

Modus operandi

Hello World

FABRITY

Internal decision making

Phase 1 - Schedule

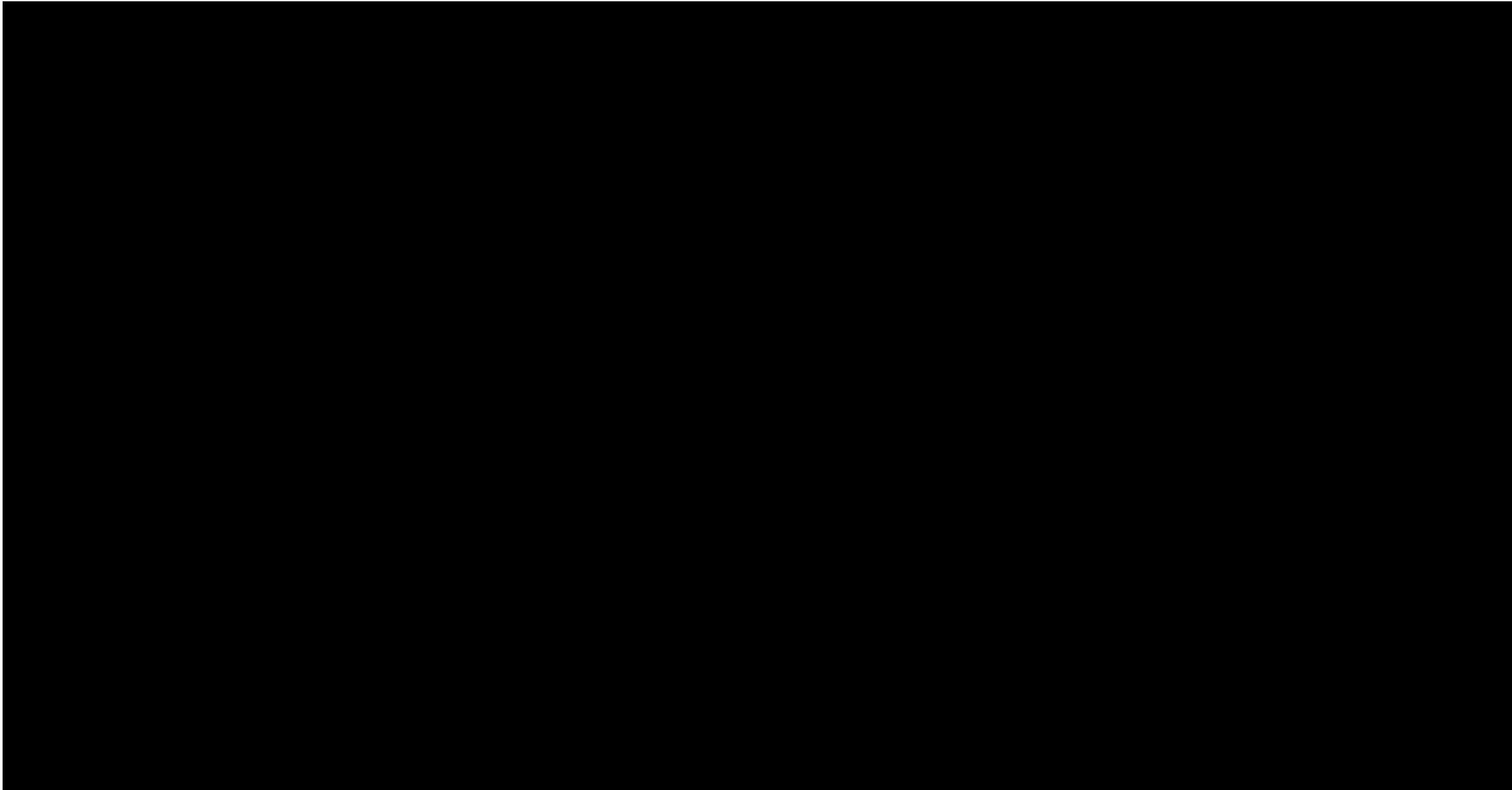


Deliverable 1.0		FabrityFrontex 1st iteration deliverycorrections and feedback Fabrity 1st iteration fixes		Frontex 2nd iteration corrections and feedback Fabrity final fixes			Frontex final approval
1. Definitions	2	DONE		17.11.2025	24.11.2025	05.12.2025	
2. Introduction	3			17.11.2025	24.11.2025	05.12.2025	
3. Business Actors and Roles	1			17.11.2025	24.11.2025	05.12.2025	
4. Mobile App (without chat)	80	05.11.2025	17.11.2025	02.12.2025	10.12.2025	22.12.2025	
5. Mirror-website (without chat)	48	17.11.2025	03.12.2025	15.12.2025	19.12.2025	15.01.2025	
8. CMS	42	14.11.2025	24.11.2025	10.12.2025	15.12.2025	15.01.2025	
9. Power BI	20	DONE		17.11.2025	03.12.2025	15.12.2025	
10. Application cache and data synchronisation	3			17.11.2025	03.12.2025	05.12.2025	
11. Messages displayed in case of no internet connection	3			17.11.2025	03.12.2025	05.12.2025	

		FabrityFrontex 1st iteration		Frontex 2nd iteration		
Deliverable 1.1	Pages	deliverycorrections and feedback	Fabrity 1st iteration fixes	corrections and feedback	Fabrity final fixes	Frontex final approval
6a. Chatbot (without 6.3 and 6.4)	29	DONE	31.10.2025	27.01.2026	05.02.2026	12.02.2026
6b. Chatbot (6.3 and 6.4)	15	DONE		27.01.2026	05.02.2026	12.02.2026
7. Chat conversations review	12	DONE	31.10.2025	27.01.2026	05.02.2026	18.02.2026

Current Schedule

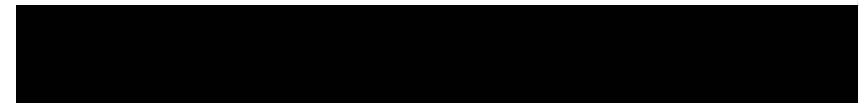
Removed: Internal decision making



Removed: personal data,
unless stated otherwise



RRApp Project
Weekly Status 23.03.2026



Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status



FRONTEX

FABRITY

❑ Hello world – work ongoing

Internal decision making

Events last week



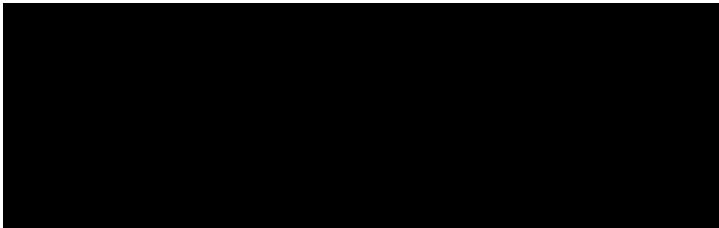
Action Points

- 1. March iteration on the go
- 2. Chatbot probably will end in mid April
- 3. POC regarding downloading device info from [redacted] done
- 4. Changes regarding managing chatbot budget accepted and during implementation

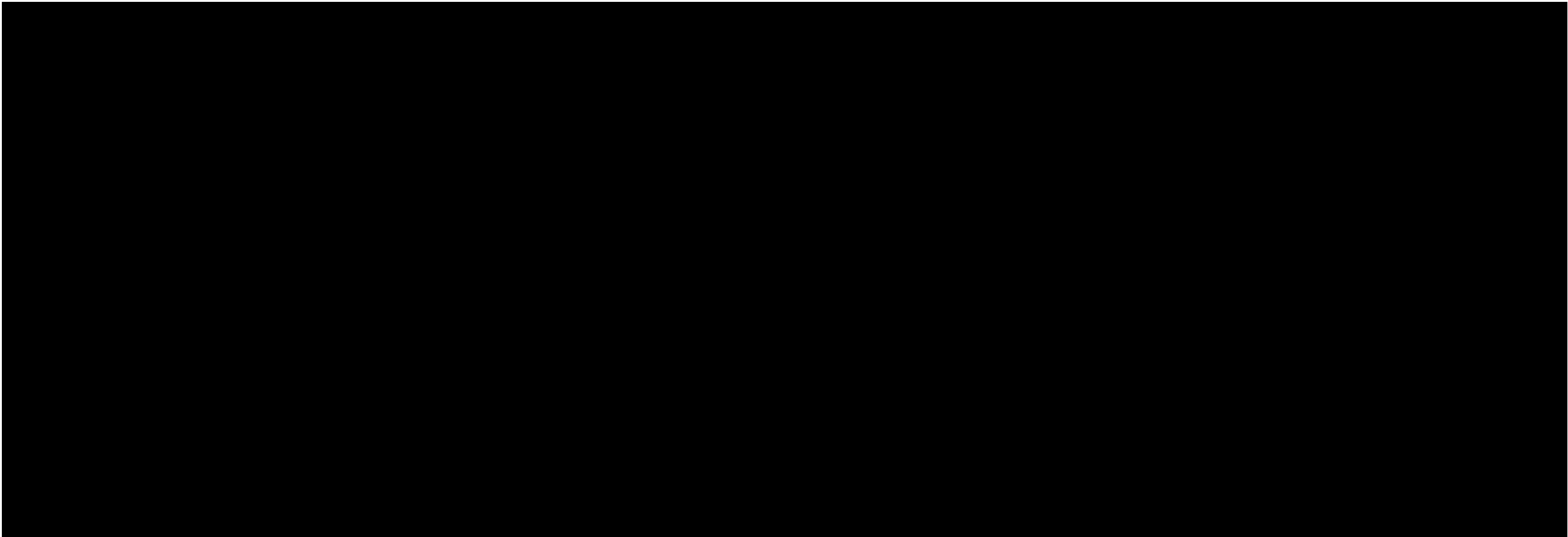
Modus Operandi

Open topics

Task	Modus Operandi	Current Owner	Comment
BSRD Topic: Statistics from [REDACTED] [REDACTED]		[REDACTED]	PoC in development.
BSRD Topic: Control of chatbot budget			Discussions ended

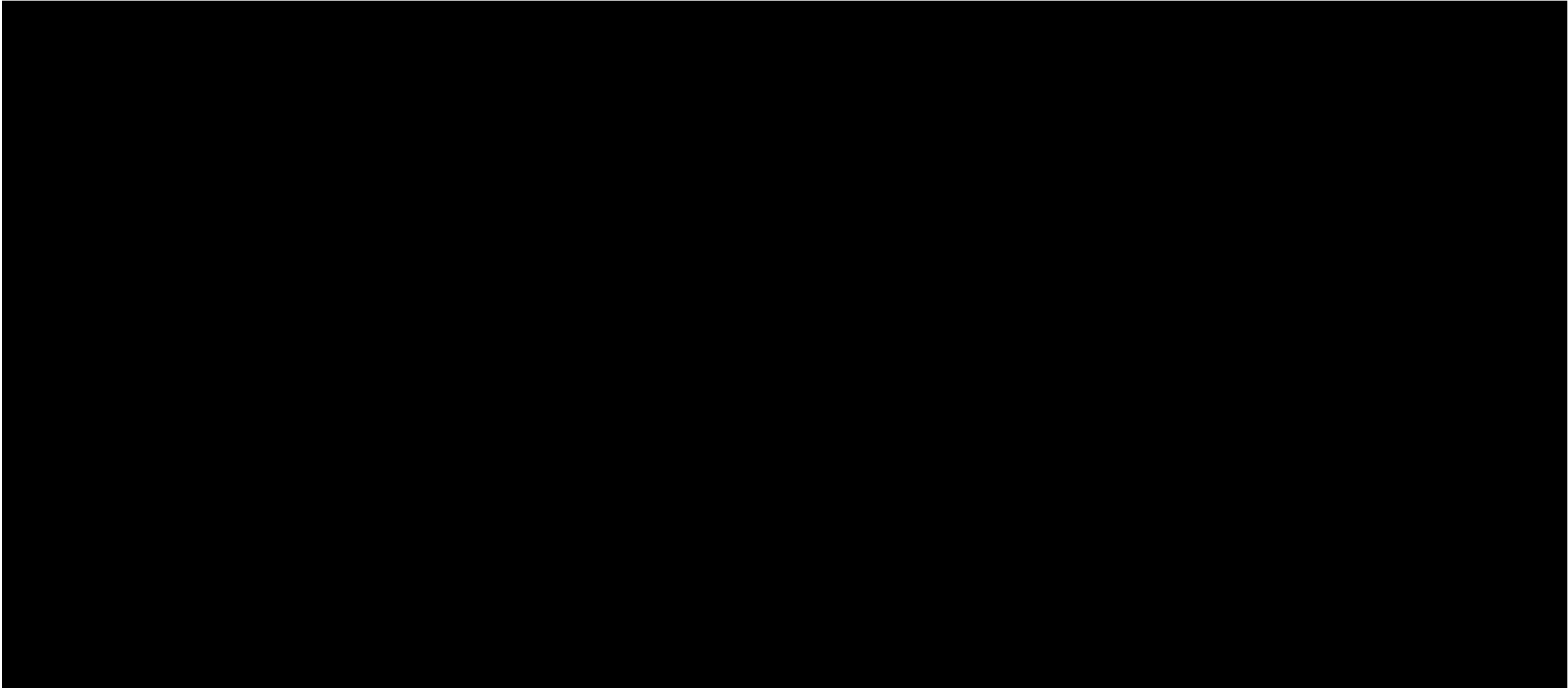


Modus Operandi



Schedule

Commercial interest





FABRITY

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otherwise

RRApp Project
Weekly Status 30.03.2026

Agenda



☐ General project status

☐ Open topics

☐ Decisions



Project status



FABRITY

❑ Hello world – work ongoing

Internal decision making

Events last week

Action Points

- 1. March iteration on the go
- 2. POC regarding downloading device info from [redacted] done
- 3. Very successfull demo

[redacted]

Modus
Operandi,
public
security

Task	Current Owner	Comment
Hello World release		WIP

Schedule

Commercial interest



FABRITY



FABRITY

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**RRAPP Project
Status Meeting 12.05.2025**

Agenda



FABRITY

☐ General project status

☐ Risks and issues

☐ Decisions

☐ Open topics



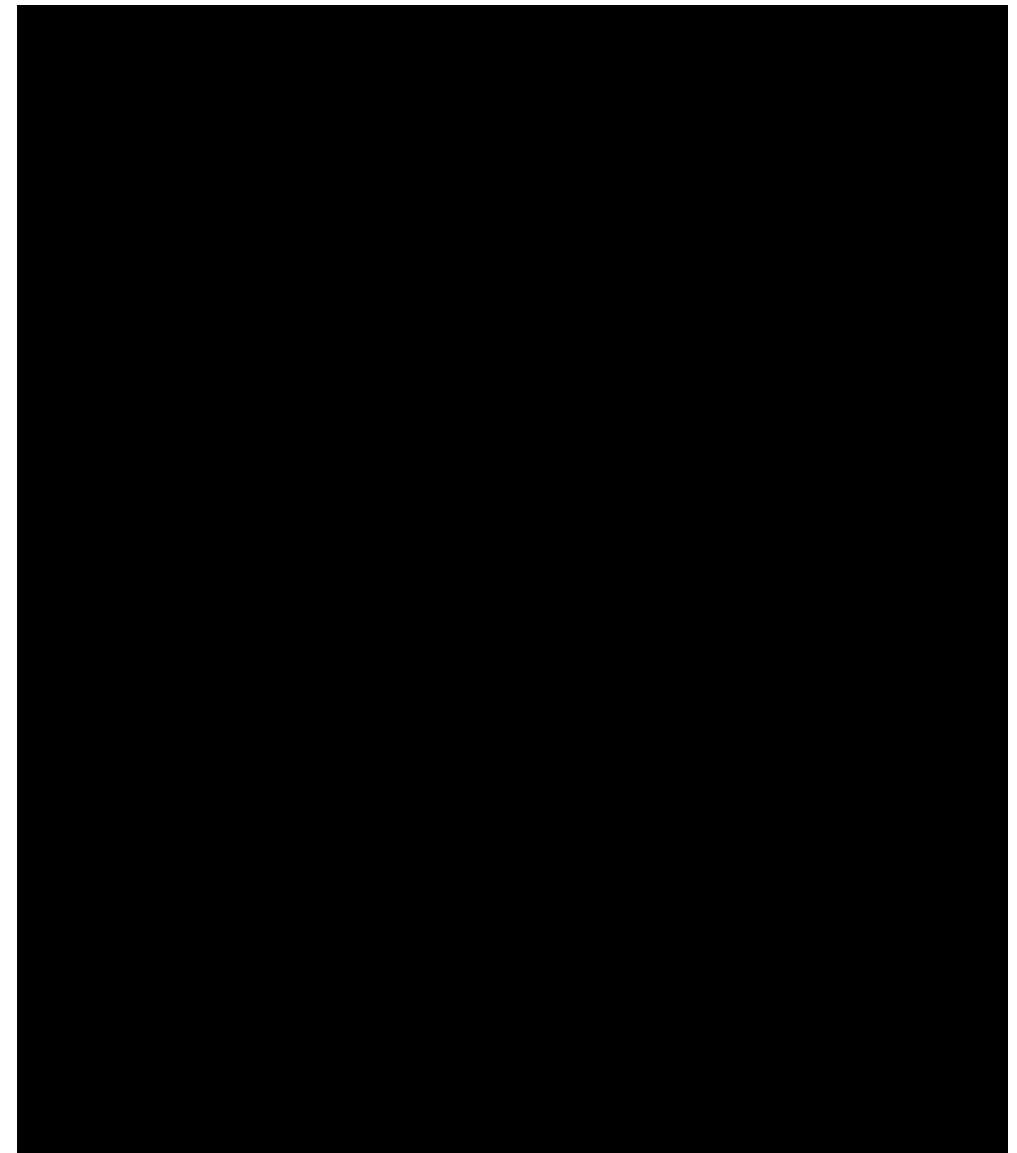
Project status



☐ Unclosed feature refinement (maps, chatbot)

☐ Rejection of BSRD

Internal decision making



BSRD acceptance

Documentation part	1 version shared	1 version review	2 version shared	2 version review
Mobile App	09.04.2025	06.05.2025 A detailed review of the document was declined.		
Chatbot	09.04.2025	14.04.2025 Only one chapter "Usage restrictions" has been reviewed. 06.05.2025 A detailed review of the document was declined.		
Website	11.04.2025	06.05.2025 A detailed review of the document was declined.		
CMS / Functionalities for administrator	04.04.2025	06.05.2025 A detailed review of the document was declined.		
Power BI	26.03.2025	14.04.2025 A detailed review of the document was declined. It was communicated that the BSRD is not detailed enough.	18.04.2025 A new version of the document was shared, taking into account the general comments.	06.05.2025 A detailed review of the document was declined.
Technical documentation	23.04.2025			

Task	Current Owner	Comment	
Mobile phones and resolutions		Confirming minimal [redacted] and [redacted] (from [redacted] meeting notes)	Commer cial interest
Embedded maps		Still considered as CR. Topic for steering comitee.	
Presidio and data protection		New file uploaded by [redacted]	
Chatbot – abusive use		Fabrity sent solution proposal at 23.04. Waiting for results of internal meeting on Frontex side	Commercial interest
Chatbot Admin Panel – In CMS? [reopen]		[redacted]	

Issues



ID	Issue	Type	Severity	Status	Creation Date	Assignee
		Documentation	High	Open	5/5/202	

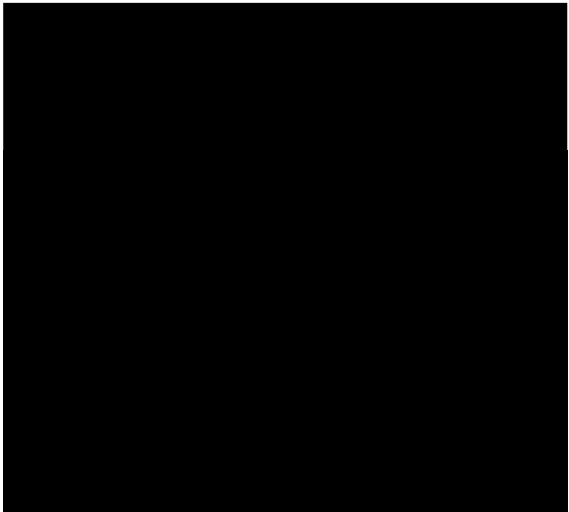
commercial interest, modus operandi

Risks

ID	Description		Category	Impact 1-5	Prob.1-5	Risk Value (impact * probability)	Date created	Owner	Status
1		[REDACTED]	Security	1	5	5	1/23/2025	[REDACTED]	Analysis
2			Timeline	4	4	16	2/24/2025		Open
3			Technical	4	4	16	2/28/2025		Open
4			Timeline				3/28/2025		Open

commercial interest; modus operandi

Decisions

Decision	Owner	Due date
BSRD acceptance		20.04.2025
TDD acceptance		30.04.2025

